

# Prentis-iaith Dealltwriaeth (Understanding)

Cwrs Amaethyddiaeth Agriculture Course







# Prentis-iaith Dealltwriaeth (Understanding)

Enw	Dysgwi		 	 		 ٠.		 			 			٠.		 		٠.
Enw	Aseswi	~·	 	 		 	 	 		 	 					 	 	

#### Croeso!

Welcome to Prentis-iaith Agriculture. This course has been specifically designed for agriculture apprentices to develop Welsh language skills. Agriculture is one of the Welsh Government's priority areas for Welsh language development so you may well come across people speaking Welsh in your work.

You may not be able to speak Welsh fluently but a few Welsh words and phrases will help you give a quality service to your visitors and colleagues.

This booklet is the print version of the digital resource. For pronunciation help you could refer to the digital resource.



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# Uned 1 | Unit 1

# Gosod y sefyllfa Setting the scene

In this first unit we will set the scene by looking at some of the history of business in Wales and at how important the Welsh language is to businesses.



#### Hanes / History (Screen 2)

- Wales has a long history of business, commerce and innovation.
- Before the 1800s, agriculture is the main industry in Wales.
- During the 18th century, Iron starts to be produced.
- In the 18th and 19th century Swansea is recognised as the copper capital of the world. 90% of Britain's copper smelting happens within 20 miles of Swansea and it is nicknamed Copperopolis. Llanelli is known as "Tinopolis" for similar reasons.
- In the 19th century, coal mining becomes important along with slate production in North Wales.
- In 1861, Sir Pryce Pryce-Jones created the first major mail-order business, eventually selling Welsh flannel to Europe, America and Australia. He is also credited with inventing the sleeping bag.
- In 1939, the Airbus Broughton site was founded. Today Airbus Broughton employs over 6,500 people and 50% of the world's passengers fly on aircraft with wings made in Wales.
- In the 60's the Hymac is invented by Rhymney Engineering and in 1967 Royal Mint comes to the small village of Llantrisant. It now makes five billion coins a year for 60 countries.
- ▶ 1969 sees the Development of Tourism Act form the Welsh tourist board, now known as Visit Wales.
- In 1975, building work is completed on Portmeirion village, designed by Sir Clough Williams-Ellis. It becomes the backdrop for many films and inspires the world famous Portmeirion pottery.
- In 1976 Lion Laboratories in Barry patents the breathalyser. Their products are still used by the UK police and in 70 countries worldwide.
- In 1982, Sianel Pedwar Cymru, or as we know it today S4C, was launched.
- In 1993 Admiral was founded in Cardiff.
- In 2008 Wales becomes the first ever Fair-Trade nation.
- In 2011 the Welsh Language Measure places responsibility on public bodies to provide a bilingual service.
- ▶ 2016 saw the Millennium stadium re-named the Principality stadium.
- By 2050, the government aims to hit the target of a million Welsh speakers. Will you be one of them?



#### Gweithgaredd 1 / Activity 1 (Screen 3)

Write the correct dates next to these events.

Airbus site founded	Royal Mint moves to Llantrisant
S4C launched	Admiral founded
Lion Laboratories patents the breathalyser	Millennium Stadium renamed



#### Gweithgaredd 2 / Activity 2 (Screen 4)

There are lots of different businesses in Wales. From very big to very small. Some are very familiar and others less so.

Try to pair the logo with the names of these famous Welsh companies for a bit of fun. Draw a line from the name to the logo.

**Tinopolis** 



Dŵr Cymru



Principality



Convatec



**Castell Howell Foods** 





#### Gweithgaredd 3 / Activity 3 (Screen 5)

The Welsh language is important for many businesses because their customers and clients may be Welsh speakers or learners. One in five people in Wales say that they can speak Welsh.

How many people in total do you think speak Welsh? Circle the correct answer.

- **>** 562,016
- > 347,085
- **408,864**

#### **Gweithgaredd 4 / Activity 4** (Screen 6-7)

A lot of businesses use Welsh around their shops, offices and premises. Have a go at matching the English to these Welsh signs from businesses in Wales. You may be surprised by how much you already know!

Draw a line from the sign to the correct Welsh phrase.

Welcome	Dim ysmygu
Open	Tocynnau
Slow	Gwybodaeth
Café	Meddygfa
Tickets	Ar agor
Surgery	Caffi
Information	Croeso
No smoking	Araf



#### **Gweithgaredd 5 / Activity 5** (Screen 8-9)

Here are some more signs you might be familiar with.

Draw a line from the Welsh to the correct English translation.

Derbynfa	First Aid
Ffreutur	Fire Assembly P
Man ymgynnull tân	Reception
Cymorth Cyntaf	Fire Exit
Dim Mynediad	Keep Clear
Allanfa Dân	Canteen
Cadwch yn glir	No Entry



#### Buddion i fusnesau / Benefits for business (Screen 10-12)

There are many benefits of using the Welsh language for business. Look at the following statements – what percentage of businesses do you think agreed with the statement?

Circle the correct answer.

1. Using the Welsh language attracts customers

Source: Welsh Language Commissioner

- 76%
- 54%
- 67%
- 2. Using Welsh adds value to a product or service

Source: Welsh Language Commissioner

- **68%**
- 77%
- **82%**
- 3. Using Welsh enhances the business brand

Source: Welsh Language Commissioner

- **70%**
- **81%**
- **84%**



#### Dwi'n dysgu Cymraeg / I'm learning Welsh (Screen 13)

Because using Welsh is beneficial to businesses, many organisations use a sign to tell their customers that they can provide a Welsh service.

Businesses use this poster to let customers know that they can use Welsh and be provided with a Welsh service:



Many businesses also provide employees with a way of letting customers know they can speak Welsh or that they are learning Welsh. These symbols are used and can often be seen on badges, lanyards, or ID cards:





Have you got your 'Dwi'n dysgu Cymraeg' badge?



#### Safonau'r Gymraeg / The Welsh Language Standards (Screen 14)

Some organisations are legally required to deliver a bilingual service in order to comply with the Welsh language standards.

The standards aim to make sure that;

- organisations know what their responsibilities are
- Welsh speakers know what services they can expect in Welsh so that they get a better, more consistent quality of service.

All public sector bodies in Wales have to comply with the standards, so you can see why it is important for these organisations to have Welsh speaking staff.

#### Pam defnyddio'r Gymraeg? / Why use Welsh? (Screen 15)

Businesses use Welsh because it makes business sense. Businesses believe using Welsh benefits their business by attracting customers and enhancing the brand. They know that customers in Wales like to see and hear the Welsh language being used around them.

\*Please log on to your provider's website to view the video, to see what business people have to say about the Welsh language in their business.



#### Fideo / Video (Screen 15)

#### Barn y cyflogwyr / Employers opinion

## Pam mae'r iaith Gymraeg yn bwysig i'ch busnes chi? / Why is the Welsh language important to your organisation?

- A lot of our clients are Welsh speakers, and need bilingual services or monolingual services, so the Welsh language is of vital importance to us.
- Having bilingual skills really opens up new opportunities for learners. There's lots of evidence that having bilingual skills can actually increase your earnings, and other research suggests that being bilingual increases creativity.
- I believe that Welsh is very important in my business because it brings people to me and it's also a lovely little touch when people come through the door.

### Ydych chi'n edrych am staff ddwyieithog? / Do you look for bilingual members of staff?

- We have a number of jobs where the Welsh language is essential as part of a job description and every role in ACT has the Welsh language as a desirable feature so wherever we can recruit people with those Welsh language skills, we do so. We think that it really enriches our workforce, helps us to deliver better customer service to the learners and the employers that we support.
- This, of course completely depends on the job that needs to be delivered. For example, a project manager, or people who have to deal with content or clients through the medium of Welsh will obviously have to be able to speak Welsh.
- I used to work for Gwesty Cymru in Aberystwyth where everyone spoke Welsh so it was nice, it attracted people in who spoke Welsh and English to have the service in Welsh, and I believe that it's very important that the staff speak Welsh.



## Pa mor bwysig yw cael aelodau staff dwyieithog? / How important is having bilingual members of staff?

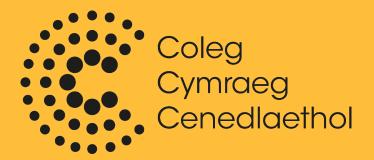
- So if I had the choice between someone who could speak Welsh or someone who could only speak English to come and work for the company, I would more than likely choose the Welsh speaker, just because it fits more with my company's ethos and it's nice because lots of people in the area do speak Welsh so when they come in, it's nice that they're looked after through the medium of Welsh.
- Lots of our employers and learners predominantly speak through the medium of Welsh so without that bilingual skill within the workforce, we couldn't work with those employers, so it's key to us as a business to have that skill within our workforce, and also we want to represent the communities that we serve.
- We're very lucky at the moment that the majority of our staff can speak Welsh and we do offer lessons to those who want to learn Welsh or improve their Welsh language skills.
- I think my one tip would be don't be afraid to use the skills that you do have. Nobody's going to pick you up if your Welsh isn't perfect. If anything, it's going to be really warmly received, and you're going to be showing a really fantastic example to our learners.
- If I was giving one tip to someone, I would say definitely go for it because it's very important for the language to keep going and it's helped me a lot in my business.

#### Da iawn! Well done!

You have completed unit 1.

This unit has given you some background to business in Wales and Welsh in business. It sets the scene for the next 5 units which will concentrate on developing your Welsh language skills.

Da iawn, daliwch ati! Well done and keep at it!



# Uned 2 | Unit 2

## Y Gymraeg yn eich gwaith a'ch hyfforddiant Welsh in your work and training

In this unit you will learn about the Welsh you see and hear in your workplace and on your training programme. You will become familiar with room names, health and safety signs, and temporary signs you see around your workplace. You will also learn some key terms that relate to your qualification and the people involved in your training. We'll also look at some Welsh feedback you might receive from your assessor and ways in which you can respond to this feedback.



#### Y Gymraeg o'ch cwmpas / Welsh around you (Screen 2)

You will probably have seen a lot of Welsh around you in your workplace or centre and will naturally have become familiar with these words.

Have a go at pairing up these Welsh signs with their English meanings. Draw a line from the English words to the correct Welsh signs.

#### **Gweithgaredd 1 / Activity 1**

In	
Out	
No entry	
Welcome	
Entrance	
Entrance	
Car park	
Staff only	
July State Stray	

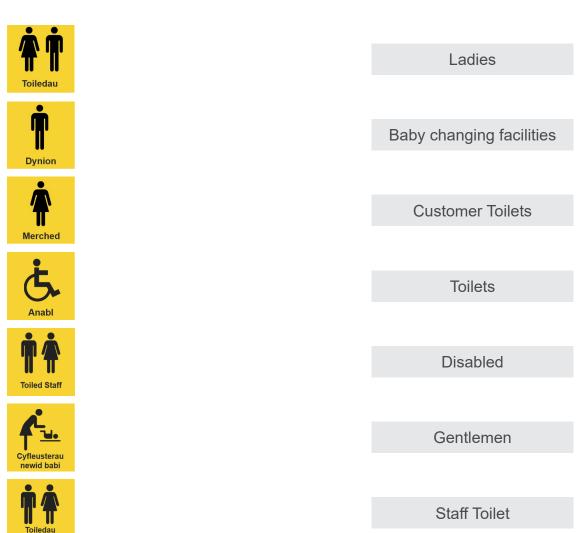


#### Y Gymraeg o'ch cwmpas / Welsh around you (Screen 3-4)

Workplaces often have signs on doors to help staff and customers find their way around. You may have seen some of these signs on the doors of toilets and washing facilities in your place of work or learning centre.

See how many of these Welsh words you recognise by pairing them up with their English meanings. Draw a line from the Welsh signs to the correct English translations.

#### **Gweithgaredd 2 / Activity 2**





# Meysydd swyddogaethol yn y busnes / Functional areas within the business (Screen 5-6)

Some of the words you see around you in the workplace or centre are about the different functional areas within the business.

Here are some examples that may be familiar to you.

Practise them out loud if you can.

- Derbynfa Reception
- Gweithdy Workshop
- Swyddfa Office
- Swyddfa gyllid Finance office
- Swyddfa'r rheolwr Manager's office
- Gwasanaethau i Gwsmeriaid Customer Services
- Marchnata Marketing
- Ystafell staff Staff room

#### Gweithgaredd 3 / Activity 3 (Screen 7-8)

Try to write the correct English words below the Welsh words.

Myned	lfa	Maes p	parcio	Derbynfa				
Gweith	Gweithdy		aethau i eriaid	Toiled Staff				
	Cyfleusterau		Toiledau	cwsmeriaid				



#### **Arwyddion lechyd a Diogelwch / Health and Safety Signs** (Screen 9)

You've probably noticed that your workplace has a lot of health and safety signs, posters and notices.

- Allanfa dân, cadwch yn glir Fire exit, keep clear
- Drws tân, cadwch ar gau Fire door, keep shut
- Rhybudd, dŵr poeth Warning, hot water
- ► Golchwch eich dwylo Wash your hands
- Dim ysmygu No smoking
- Cymorth cyntaf First aid

#### Gweithgaredd 4 / Activity 4 (Screen 10)

Let's see how many of the health and safety phrases you remember.

Draw a line from the Welsh phrases to the correct English translations.

Allanfa dân, cadwch yn glir		Fire door, keep shu
Drws tân, cadwch ar gau		Wash your hands
Rhybudd, dŵr poeth		No smoking
Golchwch eich dwylo		Warning, hot water
Dim ysmygu		First aid
	•	
Cymorth cyntaf		Fire exit, keep clea



#### **Arwyddion Dros Dro / Temporary Signs** (Screen 11-12)

Organisations often put up temporary signs to inform customers of unexpected changes. You might even be asked to create one of these signs yourself.

Here are some examples you may see, or may need to create for your workplace.

- Swyddfa ar gau Office closed
- Siop ar gau Shop closed
- Wedi cau dros dro Temporarily closed
- Swyddfa ar gau dros dro Office closed temporarily
- Siop ar gau dros dro Shop closed temporarily
- Ardal ar gau dros dro Area closed temporarily
- Ar gau dros ginio Closed for lunch
- Ddim yn gweithio Out of order/Not working
- Cadwch yn glir Keep clear

#### **Gweithgaredd 5 / Activity 5** (Screen 13-14)

Try to write the correct English phrases below the Welsh phrases.

Swyddfa ar gau	Siop ar gau	Wedi cau dros dro
Swyddfa ar gau dros dro	Siop ar gau dros dro	Ardal ar gau dros dro
enyadia di gad dice die		7 tradi di gad dice die
Ar gau dros ginio	Ddim yn gweithio	Cadwch yn glir



#### Y Gymraeg yn eich cymhwyster / Welsh in your qualification (Screen 16-

19)

Now let's look at some Welsh words and phrases that might be useful to you in your qualification. These terms refer to the people and organisations involved in your training.

Remember, if you are not yet confident enough to use your Welsh with colleagues, customers and clients, you may find it helps if you practise with your assessor.

- Cyflogwr Employer
- Darparwr hyfforddiant Training provider
- Asesydd Assessor
- Dysgwr Learner
- Prentis Apprentice

Here are some more words that you will come across in your learning.

- **Fframwaith –** Framework
- Cymhwysedd Competency
- Asesiad Assessment
- Aseiniad Assignment
- Hyfforddiant Training
- Tystysgrif Certificate
- Portffolio Portfolio
- Sgiliau Hanfodol Essential Skills

Here are some other words that your assessor might use when you meet.

- Adolygiad Review
- Adolygiad cynnydd Progress review
- ► Uned Unit
- Meini Prawf Asesu Assessment Criteria



#### Gweithgaredd 6 / Activity 6 (Screen 20-21)

Now see if you can match the words.

Draw a line from the Welsh words to the correct English words.

Portffolio	Framework
Asesydd	Learner
Dysgwr	Assessment
Adolygiad	Portfolio
Fframwaith	Training
Asesiad	Employer
Ascolau	Employer
Tystysgrif	Assessor
Hyfforddiant	Assignment
Cyflogwr	Certificate
Aseiniad	Review



#### **Dulliau asesu / Assessment methods** (Screen 22-23)

During your apprenticeship you will be assessed in different ways. Here are some of the assessment methods you will come across.

Practise them out loud if you can.

- Arsylwad Observation
- Cwestiynu Questioning
- ► Trafodaeth broffesiynol Professional discussion
- ► Tystiolaeth tyst Witness testimony
- Cynhyrchion gwaith Work products
- Dysgu blaenorol achrededig Accredited prior learning
- Dysgu blaenorol cydnabyddedig Recognised prior learning

#### Sgiliau yn y gweithle / Workplace skills (Screen 24)

During your apprenticeship you will develop many skills. Here are some workplace skills you may be assessed on.

Practise them out loud if you can.

- Llythrennedd Literacy
- Rhifedd Numeracy
- Cyfathrebu Communication
- ► **Llythrennedd digidol** Digital literacy
- Datrys problemau Problem solving
- ► Effeithiolrwydd personol Personal effectiveness
- Creadigrwydd Creativity
- Sgiliau galwedigaethol Vocational skills



#### Gweithgaredd 7 / Activity 7 (Screen 25-26)

Try to write the correct English words below the Welsh words.

Llythren	inedd	Rhif	Rhifedd			threbu		
Effeithiolrwyd	d personol	Creadio	grwydd		Arsylwad			
	Cwest	iynu	Tystiol	aeth i	tyst			

#### Adborth / Feedback (Screen 28-30)

You might see some Welsh used in feedback on your work. Hopefully this will be positive. The Welsh word for good is 'da', very good is 'da iawn' and excellent is 'ardderchog' or 'gwych!'

Try to say these out loud.

- ► Da Good
- Da iawn Very good
- Ardderchog / Gwych Excellent

These words can easily be used to tell you what it is about your work that is good, very good or excellent. Here are some examples.

► **Gwaith da** – Good work

#### Uned 2 | Unit 2



Cymraeg yn eich gwaith a'ch hyfforddiant Welsh in your work and training

- ► Ymchwil da iawn Very good research
- Ymdrech ardderchog Excellent effort
- Cynnydd gwych Excellent progress

Here are some more words you might see in your feedback, with examples of how they are sometimes used.

Addas – Suitable.

Example: Rydych wedi creu dogfen addas – You have created a suitable document

**Effeithiol** – Effective.

Example: Defnydd **effeithiol** o wybodaeth gefndirol – **Effective** use of background information

Perthnasol – Relevant.

Example: Rydych wedi cynnwys ffeithiau **perthnasol** – You have included **relevant** facts

Cywir – Correct.

Example: Defnydd **cywir** o derminoleg – **Correct** use of terminology

Trwyadl – Thorough.

Example: Gwaith ymchwil **trwyadl** – **Thorough** research

#### Uned 2 | Unit 2



Cymraeg yn eich gwaith a'ch hyfforddiant Welsh in your work and training

#### Gweithgaredd 8 / Activity 8 (Screen 31-32)

Now let's see these phrases used in full sentences. You will notice that the following sentences all start with 'Rwyt ti wedi...', which means 'You have...'

Try to write the correct Welsh word to complete these phrases.

You have done tho	prough research	You have made correct use of terminology					
Rwyt ti wedi		Rwyt ti wedi					
You have made e background i		You have produced very good work					
Rwyt ti wedi		Rwyt ti wedi					
	You have gathere	ed suitable evidence					
	Rwyt ti wedi						

#### Adborth datblygiadol / Developmental feedback (Screen 33)

You might also receive developmental feedback. Sometimes your assessor might write 'dechrau da' – 'a good start' or they might say that it needs more – 'angen mwy'.

They could also tell you what your work needs more of. For example, if it needs more detail or more examples.

- Dechrau da A good start
- Angen mwy Needs more
- ► Angen mwy o wybodaeth Needs more information
- Angen mwy o fanylion Needs more detail
- Angen mwy o esboniad Needs more explanation
- Angen mwy o enghreifftiau Needs more examples



#### Gweithgaredd 9 / Activity 9 (Screen 34)

Let's see how much you can remember.

Can you match up the following phrases with their English equivalent? Draw a line from the English phrases to the correct Welsh phrases.

A good start	Angen mwy o wybodaeth
Needs more	Angen mwy o esboniad
Needs more information	Dechrau da
Needs more detail	Angen mwy
Needs more explanation	Angen mwy o enghreifftiau
Needs more examples	Angen mwy o fanylion

#### Mae angen i ti... / You need to... (Screen 35)

Your assessor might also tell you what else you need to do - 'Mae angen i ti...'

- Mae angen i ti geisio... You need to attempt...
- ▶ Mae angen i ti fynd... You need to attend...
- Mae angen i ti greu... You need to create...
- Mae angen i ti ddisgrifio... You need to describe...
- Mae angen i ti drafod... You need to discuss...
- Mae angen i ti adnabod... You need to identify...



#### Gwybodaeth ychwanegol / Additional information

The 'ti' form of 'you' is used for informal situations, just one person who you know well. Your assessor is likely to refer to you as 'ti'.

In more formal situations 'chi' is used instead of 'ti'. It would be more appropriate to use 'chi' when speaking to customers or clients, or people who are senior to you. 'Chi' is also the plural form of 'you', so when we speak to two or more people, we use the plural 'you' - 'chi'.

#### Mwy o enghreifftiau / More examples (Screen 36-37)

Here are some examples of how these phrases might be used in your feedback.

- Mae angen i ti roi cynnig ar bob tasg You need to attempt every task
- Mae angen i ti fynd i bob cyfarfod asesu You need to attend every assessment meeting
- Mae angen i ti greu drafft You need to create a draft
- ▶ Mae angen i ti ddisgrifio'r broses You need to describe the process
- ▶ Mae angen i ti drafod dy ddull You need to discuss your method
- ▶ Mae angen i ti adnabod tystiolaeth addas You need to identify suitable evidence



#### Gweithgaredd 10 / Activity 10 (Screen 38-40)

Circle the correct Welsh translation.

1. You need to attempt every task

Mae angen i ti roi cynnig ar bob tasg

Mae angen i ti greu drafft

Mae angen i ti drafod dy ddull

2. You need to identify suitable evidence

Mae angen i ti fynd i bob cyfarfod asesu

Mae angen i ti adnabod tystiolaeth addas

Mae angen i ti ddisgrifio'r broses

3. You need to attend every assessment meeting

Mae angen i ti fynychu pob cyfarfod asesu

Mae angen i ti greu drafft

Mae angen i ti drafod dy ddull

#### Diolch i'ch asesydd / Thanking your assessor (Screen 41)

Whatever type of feedback you get, you may want to thank your assessor. Practise saying these out loud, they will be useful when talking to your assessor and in your workplace.

- Diolch Thank you
- Diolch yn fawr Thank you very much
- Diolch am yr adborth Thank you for the feedback
- **Diolch am yr adborth adeiladol –** Thank you for the constructive feedback



#### Uned 2 | Unit 2

Cymraeg yn eich gwaith a'ch hyfforddiant Welsh in your wwakifæadioraining

#### Cwis cyflym / Quick quiz (Screen 42-53)

Tick the correct answer for the 10 questions to see how much you have learned so far.

1.	1. The Welsh word for 'Welcome' is:					
	Croeso		Os gwelwch yn dda			
	Diolch		Allan			
2.	What is the Welsh word for 'Red	ception'?				
	I mewn		Derbynfa			
	Allanfa		Maes parcio			
3.	3. If the fire alarm sounds, what should you head towards?					
	Dim mynediad		Maes parcio			
	Allanfa dân		Derbynfa			
4.	4. Your feedback starts with 'Mae angen i ti', what does this mean?					
	You must		You need to			
	You should		You will			



#### Uned 2 | Unit 2

Cymraeg yn eich gwaith a'ch hyfforddiant Welsh in your work and training

5. The written feedback on your work says 'Ymchwil trwyadi'. What does this mean?					
Very good effort	Good work				
Excellent research	Thorough research				
6. Which of these phrases means	'Needs more detail'?				
Angen mwy o wybodaeth	Angen mwy o esboniad				
Angen mwy o fanylion	Angen mwy o enghreifftiau				
7. You need to put in more research	ch. What could your assessor write?				
Angen mwy o ymchwil	Ymchwil mwy angen				
Mwy angen o ymchwil	Gwaith da				
8. The Welsh word for 'Learner' is:					
Dysgwr	Menyw				
Asesydd	Dyn				



9. Your assessor has written 'Dechrau da', what does this mean?

Good research	Excellent				
Good work	A good start				
40. To any 'Thomby you want moved' in Malah, you would now					
10. To say <i>'Thank you very much'</i> in Welsh, you would say:  Ardderchog  Diolch yn fawr					
Diolch	Os gwelwch yn dda				

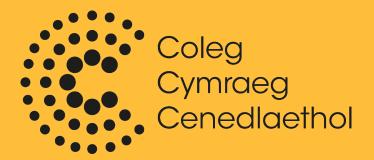
#### Da iawn! Well done!

You have completed unit 2.

You are now familiar with a lot of the Welsh words and phrases you will see and hear in your workplace and on your training programme.

Remember, you can go back to any unit at any time throughout the course to recap on what you have learned.

Da iawn, daliwch ati! Well done and keep at it!



# Uned 3 | Unit 3

## Rhifau, dyddiau, misoedd ac arian Numbers, days, months and money

In the workplace and on your apprenticeship programme, numbers, days of the week and months of the year are useful to know. It is also helpful to be able to talk about money. In this unit we are going to learn about:

- numbers
- days of the week
- months of the year
- dates
- money



#### Rhifau / Numbers (Screen 2)

In this unit we will learn to count to 100 so that we can deal with money.

Here are the numbers 0-10. Practise saying them out loud. Use your alphabet pronunciation guide if you need to.

0		1	I	2	2		3
Din	า	U	n	Da	au		Tri
4		5	5	6			7
Pedw	/ar	Pui	mp	Chw	rech	S	aith
8 Wyth		9		1	10		
		Na	w	D	eg		

Once you know the numbers one to ten in Welsh, you have all the words you need to count to a hundred. For numbers over ten you just need to say how many tens and how many units are in the number. So for the number 'eleven' it would be *one ten one* – **'un deg un'**. All the numbers up to 100 follow this pattern.

11	12	13	14	
Un deg un	Un deg dau	Un deg tri	Un deg pedwar	
15	16	17	18	
Un deg pump	Un deg chwech	Un deg saith	Un deg wyth	
	19	20		
	Un deg naw	Dau ddeg		

# Coleg Cymraeg Cenedlaethol Cenedlaethol Coleg

#### Uned 3 | Unit 3

Rhifau, dyddiau, misoedd ac arian Numbers, days, months and money

Numbers in the twenties follow the same pattern so for example 'twenty three' is 'dau ddeg tri' – two ten three. You will notice that the word 'deg' changes to 'ddeg' after the word 'dau'. This is called a mutation. For now, you just need to be aware that sometimes the spelling may change slightly.

21	22	23	24	
Dau ddeg un	g un Dau ddeg dau Dau ddeg tri		Dau ddeg pedwar	
25	26	27	28	
Dau ddeg pump	Dau ddeg chwech	Dau ddeg saith	Dau ddeg wyth	
	29	30		
	Dau ddeg naw	Tri deg		

Now that you have learnt the principles of numbers in Welsh, let's see if you can translate these written numbers to their numerical form.

#### Gweithgaredd 1 / Activity 1 (Screen 3)

Write the number in digit form in the spaces provided.

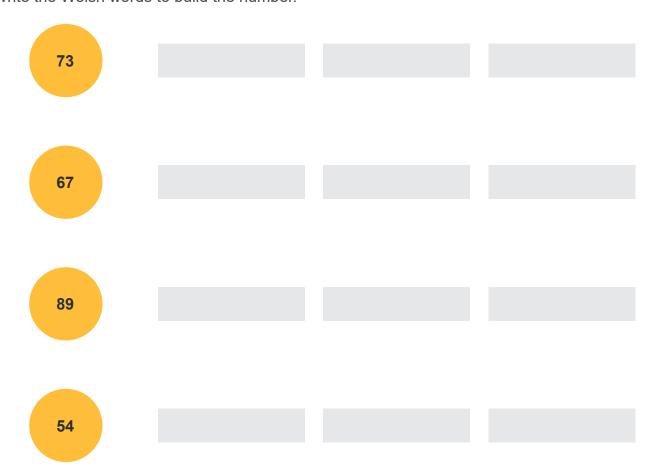
Tri deg un	Dau ddeg saith	Un deg naw
Pum dog	Un deg pump	Saith deg pump
Pulli deg	On deg pump	Oditii deg pullip
Pum deg	on acg pamp	Caltil deg pullip



Rhifau, dyddiau, misoedd ac arian Numbers, days, months and money

#### Gweithgaredd 2 / Activity 2 (Screen 4)

Write the Welsh words to build the number.



#### Rhifau mwy / Bigger numbers (Screen 5)

You might need to use bigger numbers so the word for a hundred in Welsh is 'cant'. A thousand is 'mil' and a million is 'miliwn'. Practise these out loud.

- Cant Hundred
- ► Mil Thousand
- ► Miliwn Million



#### **Gweithgaredd 3 / Activity 3** (Screen 6-8)

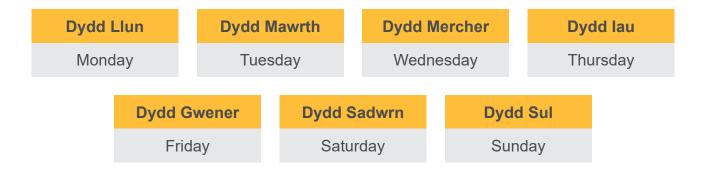
Draw a line from the Welsh written number to the correct digital number.

Dau gant pum deg	625
Pedwar cant saith deg	250
Chwe chant dau ddeg pump	470
Mil pum cant	5,050
Tair mil dau gant	3,200
Pum mil pum deg	1,500
Tair miliwn	3,000,000
Un miliwn pum cant	5,500,00
Pum miliwn pum cant mil	1,000,500



#### Dyddiau'r wythnos / Days of the week (Screen 10)

Next we are going to look at days and dates. The word for day in Welsh is 'dydd'. The word 'day' comes before the part which tells you what day it is.



#### **Gwybodaeth ychwanegol / Additional Information**

This is what the shortened written version looks like, just in case you need to recognise that too.

- Llun
- Maw
- Merch
- lau
- Gwen
- Sad
- ► Sul



#### Gweithgaredd 4 / Activity 4 (Screen 11)

Draw a line to pair up the correct Welsh and English words.

Monday	Dydd Mercl
Tuesday	Dydd Su
Wednesday	Dydd Gwer
Thursday	Dydd Maw
Friday	Dydd Llui
Saturday	Dydd Iau
Sunday	Dydd Sadw

#### Y misoedd / The months (Screen 12)

Let's move on to months of the year in Welsh.

'Mis' is the Welsh for 'month', which is sometimes used before the month in question.

- Mis Ionawr January
- Mis Chwefror February
- Mis Mawrth March
- Mis Ebrill April
- Mis Mai May
- Mis Mehefin June
- Mis Gorffennaf July



#### Uned 3 | Unit 3

Rhifau, dyddiau, misoedd ac arian Numbers, days, months and money

- Mis Awst August
- Mis Medi September
- Mis Hydref October
- Mis Tachwedd November
- Mis Rhagfyr December

#### **Gwybodaeth ychwanegol / Additional Information**

**Mawrth** is also a month, March, as well as the day 'dydd Mawrth' which is Tuesday. So, to avoid confusion you can use 'mis Mawrth' - the month of March.

#### Gweithgaredd 5 / Activity 5 (Screen 13)

Draw a line to pair up the correct Welsh and English months.

lonawr	March
Chwefror	May
Mawrth	June
Ebrill	January
Mai	February
Mehefin	April



#### **Gweithgaredd 6 / Activity 6** (Screen 14)

This time draw a line to pair up the English with the correct Welsh months.

July	Hydref
August	Medi
September	Awst
October	Rhagfyr
November	Tachwedo
December	Gorffenna

#### **Gweithgaredd 7 / Activity 7** (Screen 15-16)

Write the correct Welsh month in the space.

December	March	June
November	February	September



#### **Gweithgaredd 8 / Activity 8** (Screen 18)

Knowing numbers, days of the week and months of the year will be useful when working with dates, such as dates of appointments, meetings and reviews for example.

Match up the Welsh dates with the correct English translations.

lonawr dau ddeg pump	September 16
Medi un deg chwech	January 25
Rhagfyr un deg un	December 11

#### Gwybodaeth ychwanegol / Additional Information

On January 25th we celebrate **Dydd Santes Dwynwen** – Saint Dwynwen's Day. She is the Patron Saint of Welsh Lovers. Remember to send a card next year to your 'cariad' (love)!

On March 1st we celebrate **Dydd Gŵyl Dewi** – Saint David's Day. He is the Patron Saint of Wales. We celebrate this day in many ways, for example, we wear a daffodil and often a leek as emblems on our national saint's day. Remember to say Dydd Gŵyl Dewi Hapus next year!

June 12th is **Dydd y Dywysoges Gwenllian** – Princess Gwenllian's Day. The daughter of Llywelyn, The Last Prince of Wales.

September 16th is **Dydd Owain Glyndŵr** – a freedom fighter and Prince of Wales.

October 15th is **Diwrnod Shw mae? Sut mae?** – a day we now use to celebrate the Welsh language, simply by greeting everyone in Welsh. Remember to take part and make sure you say **'Shw mae?'** or **'Sut mae?'** to everyone you meet on that day!

December 11th is **Dydd Llywelyn Ein Llyw Olaf** – Prince Llywelyn the Last Prince of Wales Day.



#### Gweithgaredd 9 / Activity 9 (Screen 19-20)

Here are some more dates for you to match up.

Draw a line from the Welsh dates to the correct English translations.

Dydd	Mawrth,	Ionawr	un	deg
	na	aw		

Dydd Iau, Mai dau ddeg tri

Dydd Llun, Mawrth dau ddeg pump

Mae'r arholiad dydd Mercher, Ebrill un deg tri

Mae'r cyfarfod dydd Gwener, Awst dau ddeg pump

Mae'r arsylwad dydd Mawrth, Chwefror un deg naw Monday, March 25

Thursday, May 13

Tuesday, January 19

The meeting is on Friday, August 25

The exam is on Wednesday, April 13

The observation is on Tuesday, February 19



#### Rhifau trefnol / Ordinal numbers (Screen 21)

When referring to dates it is more usual to use ordinal numbers. So instead of saying 'one, two, three', we say 'first, second, third'.

1	2	3	4
Cyntaf	Ail	Trydydd	Pedwerydd
5	6	7	8
Pumed	Chweched	Seithfed	Wythfed
	9	10	
	Nawfed	Degfed	

#### Mwy o rifau trefnol / More ordinal numbers (Screen 22-23)

When referring to dates it is more usual to use ordinal numbers. So instead of saying 'one, two, three', we say 'first, second, third'.

11	12	13
unfed ar ddeg	deuddegfed	trydydd ar ddeg
14	15	16
pedwerydd ar ddeg	pymthegfed	unfed ar bymtheg
17	18	19
ail ar bymtheg	deunawfed	pedwerydd ar bymtheg
	20	
	ugeinfed	



#### Uned 3 | Unit 3

Rhifau, dyddiau, misoedd ac arian Numbers, days, months and money

Here is the last set of ordinal numbers you will need for dates.

21		22					23
unfed ar hugain		ail ar hugain		jain		trydyd	ld ar hugain
	_						
24			25				26
pedwerydd ar hugain		pumed ar huga		ugain		chweched ar hugai	
	_						
27			28				29
seithfed ar hugain		wythfe	d ar l	nugain		nawfe	d ar hugain
							ı
	30				31		
degfe	d ar hu	ıgain		unfed ar	ddeg	ar hugain	



#### Gweithgaredd 10 / Activity 10 (Screen 24)

Match up the Welsh numbers with the digital numbers.

Trydydd		
Pumed		
Nawfed		
	<b>.</b>	
Deuddegfed		15
Pymthegfed	l	9
r ymmegieu		9
Ugeinfed		24
Pedwerydd ar hugain		22
Nawfed ar hugain		5
Ail ar hugain		20



#### Rhifau trefnol mewn dyddiadau / Ordinal numbers in dates (Screen 25)

Now let's look at how ordinal numbers are used in dates.

- Mae'r arholiad dydd Llun, Mawrth y cyntaf The exam is on Monday, March the first
- Mae'r cyfarfod nesaf dydd Mercher, Ionawr y degfed The next meeting is on Wednesday, January the tenth
- Mae gen i apwyntiad dydd lau, yr unfed ar hugain o Awst I have an appointment on Thursday, twenty-first of August

#### Gweithgaredd 11 / Activity 11 (Screen 26)

The Welsh tells you when a meeting is taking place. Write the correct English date in the space.

Mae'r cyfarfod dydd Iau, Chwefror y cyntaf

Mae'r cyfarfod nesaf dydd Gwener, Mai y pymthegfed

Mae'r cyfarfod dydd Llun, Medi'r deuddegfed



#### Mwy o eiriau defnyddiol / More useful words (Screen 27)

Here are some more words that will be useful when talking about dates.

- Dyddiad Date
- Wythnos Week
- Penwythnos Weekend
- Pythefnos Fortnight
- Blwyddyn Year

#### Arian / Money (Screen 29-30)

We are now going to look at money. In Welsh 'pence' is 'ceiniog' and 'pennies' are 'ceiniogau'. A 'pound' is 'punt' and 'pounds' are 'punnoedd'. Look at the Welsh words below and practise out loud if you can.

Ceiniog	<b>1</b> p	Punt	£1
Dwy geiniog	<b>2</b> p	Dwy bunt	£2
Dwy geilliog	2ρ	Dwy built	LL
Pum ceiniog	5p	Pum punt	£5
Deg ceiniog	<b>10</b> p	Deg punt	£10
Deg cellilog	ТОР	Deg punt	2.10
Dau ddeg ceiniog	<b>20</b> p	Dau ddeg punt	£20
Pum deg ceiniog	<b>50p</b>	Pum deg punt	£50



#### Uned 3 | Unit 3

Rhifau, dyddiau, misoedd ac arian Numbers, days, months and money

lf	someone	wants	to know	the	price	of	something	the	/ are	likel	y to	asl	Κ:

'Faint?' - 'How much?'

Or

'Faint 'di hwn?'

Or

'Faint yw hwn?' - 'How much is this?'

When telling someone the price you will say how many pounds first followed by how many pence. For example seven pounds and fifty pence would be 'saith punt pum deg ceiniog'.

#### Gweithgaredd 12 / Activity 12 (Screen 31)

Now write the correct price in numbers below the Welsh words.

Pum deg ceiniog

Pum punt a chwe deg saith ceiniog

Tri deg punt

Pum deg punt a naw deg naw ceiniog

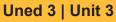
Cant dau ddeg tri phunt a phum deg ceiniog



#### Gweithgaredd 13 / Activity 13 (Screen 32)

Now see if you can match up the prices to their Welsh counterparts. Draw a line from the Welsh words to the correct price.

Saith deg pum ceiniog	£5.9
Pum punt naw deg naw ceiniog	£30.00
Naw punt pedwar deg pum ceiniog	75c
Tri deg punt	£9.45





Rhifau, dyddiau, misoedd ac arian Numbers, days, months and money

#### Cwis cyflym / Quick quiz (Screen 33-46)

Select the correct answer for the 12 questions to see how much you have learned

1. Which of the following is 120?					
Cant tri deg		Dau gant dau ddeg			
Cant dau ddeg		Cant pum deg			
2. You have a meeting with your assessor on the 2nd of April. Which of the following dates is correct?					
Ail o Ebrill		Ail o Chwefror			
Cyntaf o Ebrill		Ail o Ionawr			
3. Which of the following says 'The exam is on Monday'?					
Mae'r arholiad dydd Mawrth		Mae'r cyfarfod dydd Iau			
Mae'r arsylwad dydd Llun		Mae'r arholiad dydd Llun			
4. Your assessor tells you that you will have exams in 'Tachwedd ac Ebrill'. When are your exams?					
November and January		November and April			
December and March		December and May			



#### Uned 3 | Unit 3

Rhifau, dyddiau, misoedd ac arian Numbers, days, months and money

5. If you work on 'Mondays, Thursdays and Fridays', when are you working?				
Dydd Mercher, Dydd Iau, Dydd Gwener	Dydd Mawrth, Dydd Iau, Dydd Gwener			
Dydd Llun, Dydd Mawrth, Dydd Mercher	Dydd Llun, Dydd Iau, Dydd Gwener			
6. If your birthday is on 'lonawr de	euddegfed', when is your birthday'?			
February 22nd	January 12th			
April 11th	March 19th			
7. Your customer asks for an appointment 'mewn pythefnos', when do they want the				
appointment?				
In a fortnight	Next week			
At the weekend	Next month			
8. When is St David's day?				
Mawrth 1af	Awst 21ain			
Chwefror 25ain	Medi 8fed			
9. Which of the following reads 'month, week, numbers'?				
wythnos, mis, rhifau	mis, wythnos, rhifau			

rhifau, mis, wythnos

mis, rhifau, wythnos



Rhifau, dyddiau, misoedd ac arian Numbers, days, months and money

10. What is the Welsh for '£8.99'?

Saith nunt num dea ceinioc

Saith pull pull deg ceilliog	Deg punt			
Wyth punt naw deg naw ceiniog	Pum punt naw deg naw ceiniog			
11. 'Dau ddeg punt saith deg pump ceiniog'. What is the price?				
£12.99	£5.50			
£20.75	£50			

12. What is '£36.50'?

Tri deg chwe phunt pum deg ceiniog	Saith deg wyth punt naw deg naw ceiniog	
Dau ddeg pum punt	Dwy bunt pum deg ceiniog	

#### Da iawn! Well done!

You have reached the end of another unit. It's important for members of the public to feel their language needs are being considered, so give it a go, it means a lot!

You have familiarised yourself with:

- numbers
- days of the week
- months of the year
- dates
- money pounds and pence

Da iawn, daliwch ati! Well done and keep at it!



# Uned 4 | Unit 4

# Dechrau sgwrsio Starting the conversation

In this unit we are going to learn how to:

- greet people at different times of the day
- introduce yourself and ask your customer who they are
- ask if you can help
- say goodbye



#### Shw mae?! Sut mae?! (Screen 2-3)

In South Wales to ask someone how they are we say, **'Shw mae?'** And we say **'Sut mae?'** in the north.

So, when you say **'shw mae?'** / **'sut mae?'** you can expect a number of responses. Notice the word **'diolch'** which means 'thank you', you will use it time and time again.

Practise the phrases that are best suited to your location.

South	Wales	<b>Dialect</b>
-------	-------	----------------

shw mae?

iawn, diolch

#### **North Wales Dialect**

sut mae?

da iawn, diolch

#### Gwybodaeth ychwanegol / Additional information

The word **'iawn'** has a number of meanings in Welsh, depending on the context. As we can see here, it can mean 'fine' or 'okay'.

#### Geirfa / Vocabulary

- shw mae? | sut mae? how are you?
- diolch thanks
- iawn, diolch fine, thank you
- da iawn, diolch very well, thank you

#### Cyfarchion / Greetings (Screen 4)

Let's look at how to greet people at different times of the day:

- bore da good morning
- prynhawn da good afternoon
- noswaith dda good evening

### Dechrau sgwrsio Starting the conversation

#### Geirfa / Vocabulary

- bore da good morning
- prynhawn da good afternoon
- noswaith dda good evening
- nos da good night
- da good
- bore morning
- prynhawn afternoon
- noswaith evening
- **nos** night

#### Gwybodaeth ychwanegol / Additional information

Whilst 'good night' is not what we say to greet someone, it's always worth knowing. 'Nos da!'

#### Adolygu cyfarchion / Greetings revision (Screen 5)

Let's look at what we have learned so far.

- shw mae / sut mae? how are you
- bore da good morning
- prynhawn da good afternoon
- noswaith dda good evening
- nos da good night
- da good
- **bore** morning
- prynhawn afternoon
- noswaith evening
- **nos** night
- iawn, diolch fine, thanks
- da iawn, diolch very well, thanks



#### Cyflwyno eich hun / Introducing yourself (Screen 6-7)

After greeting your customer or client, the next thing you will want to do is introduce yourself.

- Fy enw i yw ... My name is ...
- **... ydw i** − l'm ...

Now let's see how all of these phrases fit together.

- Bore da, shw mae? Dafydd ydw i.
- Prynhawn da, sut mae? Fy enw i yw Catrin.

#### Ga i helpu? / Can I help? (Screen 8-15)

After introducing yourself to your client or customer you will want to offer assistance.

- ► Ga i helpu? May I help?
- ► Ga i'ch helpu chi? May I help you?

The most likely response is: 'cei' or 'cewch' which here means 'yes, you may' or just 'plîs'.

- **Cei / cewch Yes**, you may
- ▶ Plîs Please
- Os gwelwch yn dda A more formal way of saying 'please'

You may want to ask *how* you can help – **sut?** 

- Sut alla i helpu? How can I help?
- Sut alla i eich helpu chi? How can I help you?
- **Sut alla i eich helpu chi heddiw? –** How can I help you today?

#### Uned 4 | Unit 4



Dechrau sgwrsio
Starting the conversation

How questions are open questions so you will get a variety of different answer when you ask a customer or client *how* you can help them, but here are some typical answers.

- Ga i ... Can I ...
- Dwi isio / Dwi isie I want ...
- Dwi'n chwilio am ... I'm looking for ...
- Mae gen i ... I have ...

Let's look at some examples of possible answers to the question 'Sut alla i helpu?' – How can I help?

- ► Ga i baned o de? Can I have a cup of tea?
- Dwi isio paned o de I want a cup of tea
- **Dwi'n chwilio am Catrin –** I'm looking for Catrin
- Mae gen i apwyntiad I have an appointment

Now let's see how these phrases fit together:

Bore da, Dafydd ydw i, ga i'ch helpu chi? Good morning, I'm Dafydd, can I help you?

Cewch.

Yes.

Prynhawn da, Catrin ydw i, sut alla i eich helpu chi?

Good afternon, I'm Catrin, how can I help you?

Mae gen i apwyntiad.

I have an appointment.



Shw mae? Fy enw i yw Gethin, sut alla i eich helpu chi heddiw?

Helo. My name is Gethin, how can I help you today?

Bore da, dwi'n chwilio am Catrin.

Good morning, I'm looking for Catrin.

#### Efo pwy? / gyda phwy? / With who? (Screen 16)

If your client or customer tells you they have an appointment, you will need to ask 'Efo pwy?' / gyda phwy?' – 'With who?'

**North Wales** 

Derbynnydd | Receptionist:

Prynhawn da, Catrin ydw i, sut alla i eich helpu chi?

Prynhawn da. Mae gen i apwyntiad.

Derbynnydd | Receptionist:

Efo pwy os gwelwch yn dda?

Cwsmer | Customer:

Efo Dafydd.



# Uned 4 | Unit 4 Dechrau sgwrsio Starting the conversation

#### **South Wales**

Derbynnydd   Receptionist:	Prynhawn da, Catrin ydw i, sut alla i eich helpu chi?
Cwsmer   Customer:	Prynhawn da. Mae gen i apwyntiad.
Derbynnydd   Receptionist:	Gyda phwy os gwelwch yn dda?
Cwsmer   Customer:	Gyda Dafydd.

#### Gweithgaredd 1 / Activity 1 (Screen 17)

Let's see how much you remember.

The Welsh sentences have been broken up into several parts. Try to write the Welsh in the right order to match the English sentence.

Good morning, I'm Dafydd, can I help you?					
	,	?			
Good afternon, I'm Catrin, how can I help you?					
	,	?			
Dafydd ydw i	Bore da	Sut alla i eich helpu chi			
ga i'ch helpu chi	Prynhawn da	Catrin ydw i			



#### Uned 4 | Unit 4

Catrin: Good morning, I'm Catrin, how can I help you today?

**Customer:** Good morning. I have an appointment.

Dechrau sgwrsio
Starting the conversation

#### Gweithgaredd 2 / Activity 2 (Screen 18)

The Welsh dialogue has been broken up into several parts. Try to write the Welsh in the right order to match the English dialogue.

Catrin:		
,	,	
?		
Cwsmer:		
Mae gen i	Bore da	sut alla i eich helpu chi
Bore da	Catrin ydw i	apwyntiad
	heddiw	



#### Cyflwyno eich hun ar y ffôn / Introducing yourself on the telephone

(Screen 20-23)

When talking to customers or clients on the telephone you can introduce yourself by saying what your name is, as in the previous example, or you could introduce yourself by telling the customer who they are speaking to.

Siarad – Speaking

So, instead of saying 'I'm Gethin', you would say 'Gethin sy'n siarad' - 'Gethin speaking'.

Or you could say 'Dych chi'n siarad gyda Helen/Dach chi'n siarad efo Helen' – You are speaking to Helen.

Let's look at some examples of how you would greet and introduce yourself to a customer or client over the telephone.

Prynhawn da, dach chi'n siarad efo Helen, sut alla i eich helpu chi? /
Prynhawn da, dych chi'n siarad gyda Helen, sut alla i eich helpu chi?

Good afternoon, you're speaking to Helen, how may I help you?

Bore da, Huw yn siarad, sut alla i eich helpu chi heddiw?

Good morning, Huw speaking, how can I help you today?

It is also good practice, when talking to customers or clients on the telephone, to name the company you work for.

You can do this by just naming the company or by saying you're from – 'o' – the company.

Here are some examples of how to do this.

Bore da, Dŵr Cymru, Catrin yn siarad. Good morning, Welsh Water, Catrin speaking.



## Dach chi'n siarad efo / dych chi'n siarad gyda Helen, o Tinopolis.

You're speaking to Helen, from Tinopolis.

#### Huw ydw i, dwi'n ffonio o S4C.

I'm Huw, I'm calling from S4C.

Let's try to put all this together.

#### Bore da, Dafydd ydw i, dwi'n ffonio o S4C.

Good morning, I'm Dafydd, I'm calling from S4C.

#### Bore da, dach chi'n siarad efo / dych chi'n siarad gyda Catrin, o Dŵr Cymru, sut alla i eich helpu chi?

Good morning, you're speaking to Catrin, from Welsh Water, how can I help you?

## Prynhawn da, Tinopolis, Helen yn siarad, sut alla i eich helpu chi heddiw?

Good afternoon, Tinopolis, Helen speaking, how can I help you today?

#### Geirfa / Vocabulary

- sy'n siarad speaking
- siarad (to) speak
- today heddiw
- **ffonio** calling



#### Uned 4 | Unit 4

Dechrau sgwrsio Starting the conversation

#### Gweithgaredd 3 / Activity 3 (Screen 24)

Let's see how much you remember.

The Welsh greetings have been broken up into several parts. Try to write the Welsh in the right order to match the English sentence.

Good afternoon, Welsh Water Catrin speaking, how can I help you today?				
,				
?				
Good morning, you're	speaking to Dafydd, from S40	C, how can I help you?		
,		,		
,	?			
Dŵr Cymru	Prynhawn da	sut alla i eich helpu chi heddiw		
Bore da	Catrin sy'n siarad	sut alla i eich helpu chi		
Dach chi'n / dych chi'n	siarad efo Dafydd	o S4C		



#### **Diolch i'ch cwsmeriaid / Thanking your customers** (Screen 26-27)

If a customer calls you, you may want to thank them for calling:

Here are some ways to do this.

- Diolch Thanks / Thank you
- Diolch am ffonio Thanks for calling
- Diolch am eich galwad Thanks for your call
- Diolch am eich galwad heddiw Thanks for your call today

If you have answered a telephone call from a customer or client, you may want to thank them for calling the company.

▶ **Diolch am ffonio Dŵr Cymru –** Thank you for calling Welsh Water

#### Geirfa / Vocabulary

- Diolch Thanks / thank you
- Ffonio Calling
- (eich) galwad (your) call

#### Diolch i'ch cwsmeriaid / Thanking your customers (Screen 28-29)

Now let's see how this would fit into your greeting.

This sentence is quite long so we've broken it up into smaller, more manageable parts.

Prynhawn da	Good afternoon
diolch am ffonio Dŵr Cymru	thank you for calling Welsh Water
Catrin sy'n siarad	Catrin speaking
sut alla i eich helpu?	how can I help?





Dechrau sgwrsio
Starting the conversation

Here are some more examples.

Bore da, diolch am ffonio Tinopolis, dach chi'n siarad efo Gethin, sut alla i eich helpu chi? /

Bore da, diolch am ffonio Tinopolis, dych chi'n siarad gyda Gethin, sut allai eich helpu chi?

Good morning thank you for calling Tinopolis, you're speaking to Gethin, how can I help you?

Prynhawn da, diolch am ffonio S4C, Helen ydw i, sut alla i'ch helpu chi heddiw?

Good afternoon, thank you for calling S4C, I'm Helen, how can I help you today?

#### Gweithgaredd 4 / Activity 4 (Screen 30-31)

These sentences are quite long and there's a lot to remember so breaking the sentences into management segments is useful.

Let's practise! Try to write the Welsh segments to make a sentence that matches the English one.

Good afternoon, thank you for calling Welsh Water, Catrin speaking, how can I help you today?

					,
	,		?		
Dŵr Cy	/mru	Prynl	hawn da	Catrin s	sy'n siarad
	diolch ai	m ffonio		ich helpu chi eddiw	



#### Uned 4 | Unit 4

Dechrau sgwrsio
Starting the conversation

Good morning, thank you for calling Tinopolis, you're speaking to Gethin, how can I help you?

,	,	,
?		
diolch am ffonio Tinopolis	sut alla i eich helpu chi	dach chi'n / dych chi'n siarad efo Gethin
	Bore da	

#### Cyflwyno eich hun / Introducing yourself (Screen 32-34)

Now that you have introduced yourself you will want to know who you are speaking to.

These phrases can be used when you are talking to a customer or client in person or over the telephone.

- Beth yw'ch enw chi? What's your name?
- Pwy dych chi? Pwy dach chi? Who are you?

Here are some more phrases you could use to ask your customer or your client who they are when speaking to them over the telephone.

- Pwy sy'n siarad? Who's speaking?
- Efo pwy dwi'n siarad? / Gyda phwy dwi'n siarad? Who am I speaking to?

When you ask your customer or client who they are, they are likely to answer in the same way you introduced yourself, so these phrases will be familiar to you.

- Fy enw i yw ... My name is ...
- ... ydw i I'm ...



#### Gweithgaredd 5 / Activity 5 (Screen 35)

Read these short dialogues and say them out loud to practise.

Bore da, Gethin ydw i, beth yw'ch enw chi?

Bore da, Siân ydw i.

Prynhawn da, Catrin yn siarad, pwy dych chi?

Prynhawn da Catrin, Dafydd ydw i.

Bore da, fy enw i yw Helen, efo pwy dwi'n siarad?

Bore da Helen, fy enw i yw Guto.

#### Ffarwelio / Saying goodbye (Screen 36)

Finally, you will want to say good bye to your customer or client at the end of a conversation or meeting.

In Welsh, when we say good bye we say 'hwyl' or 'hwyl fawr'.

For good night we say 'nos da'.

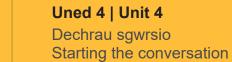
- Hwyl / hwyl fawr Bye / Good bye
- Noswaith dda Good evening
- Nos da Good night



#### Gweithgaredd 6 / Activity 6 (Screen 37-38)

Let's see what we remember so far. Match the Welsh phrases to the English translations by drawing a line from the Welsh to the correct English translations.

Fy enw i yw	Fine, thank you
	·
Bore da	Good morning
n siarad	What's your name
4	
lch	Good night
awn da	My name is
ı ua	,
h am ffonio	Who's speaking
OTIIO	3
ch helpu chi?	Good bye
pu ciii:	
sy'n siarad?	Good afternoor
y II Siai au :	
yw'ch enw chi?	How can I help yo
on chiw on:	Tion can Thosp yo
chi'n siarad efo	speaking
. o.a.ii olalaa olo	opsaiding
Hwyl fawr	You're speaking to
	in a series of the series of t
s da	Thanks for callir





#### Cwis cyflym / Quick quiz (Screen 39-52)

Select the correct answer for the 12 questions to see how much you have learned.

Which of the following is a greeting	g?
lawn	Da iawn
lawn, diolch	Shw mae? / Sut mae?
2. Which of the following would you	use in the morning?
Noswaith dda	Nos da
Prynhawn da	Bore da
3. Which of the following means 'Dai	fydd speaking'?
Fy enw i yw Dafydd	Dafydd sy'n siarad
Dafydd ydw i	Dafydd sydd yma
4. To offer assistance, what would yo	ou ask?
Ga i helpu?	Shw mae?
Beth ydy'r enw?	Diolch yn fawr



#### Uned 4 | Unit 4

Dechrau sgwrsio
Starting the conversation

5. How would you say 'thank you'?		
Diolch	Croeso	
Bore da	Shw mae	
6. Which of the following is thanking	g you for your call?	
Diolch yn fawr	Diolch am eich galwad	
Croeso	lawn diolch	
7. How would you translate the follo	owing <i>'Bore da, Siân dwi. Ga i helpu?'</i>	
Good morning, I'm Siân. Can I help?	Good night, I'm Siân. Can you help?	
Good morning, I'm Siân. Can you help?	Good night, I'm Siân. Can I help?	
8. What are you asking when you a	sk 'Pwy dach chi? / Pwy dych chi?'	
Can I help?	Who's speaking?	
Who are you?	What's your name?	
9. How would you say <i>'You're spea</i>	king to Catrin' in Welsh?	
Dych chi'n siarad gyda Catrin	Fy enw i yw Catrin	
Catrin sv'n siarad	Catrin vdw i	



Dechrau sgwrsio
Starting the conversation

10. Your customer says 'Dwi isio/isie...', what are they saying?

Can I	I'm looking for	
Do you have	I want	

11. How would you translate the following: 'Prynhawn da, pwy sy'n siarad os gwelwch yn dda?'

Good morning, who's speaking please?	Good morning, can I help you?	
Good afternoon, who's speaking please?	Good afternoon, can I help you?	

12. Which of the following would you use when you come to the end of your conversation with a customer?

Prynhawn da	Bore da	
Croeso	Hwyl fawr	

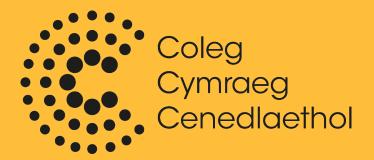
#### Da iawn! Well done!

You have reached the end of another unit. You are over half-way through the course.

You have learnt how to:

- greet people at different times of the day
- introduce yourself and ask your customer who they are
- offer assistance
- say goodbye

Da iawn, daliwch ati! Well done and keep at it!



# Uned 5 | Unit 5

# Symud ymlaen Moving on

In this unit we are going to develop conversational skills to welcome someone to your workplace or organisation.

We are going to learn how to:

- give a warm welcome
- make basic introductions
- make small talk with customers
- offer your customers some refreshments



#### Croeso / Welcome (Screen 2)

You already know that **'croeso'** means 'welcome'. It's also used as a response to **'diolch'**, and here it means 'you're welcome'.

You will use these two little words a lot so practise them out loud if you can.

- Croeso Welcome
- Diolch Thank you

If someone thanks you, you can respond by saying 'croeso' which this time means 'you're welcome'.

Croeso – You're welcome

#### Gwybodaeth ychwanegol / Additional information

You probably won't know if the customer is a Welsh speaker, so use Welsh and English together. By saying Croeso | Welcome or Bore da | Good morning you are showing that your workplace and organisation values and welcomes both languages.

#### Croesawu i'r gweithle / Welcoming to the workplace (Screen 3-4)

When customers visit you at your workplace you may want to welcome them to your business or organisation.

To do this we say 'Croeso i' and then name your business or organisation, for example;

Croeso i Sain Ffagan – Welcome to St Fagans

You can also use the greetings you learned in unit 4.

Bore da, croeso i Sain Ffagan, Gethin ydw i – Good morning, welcome to St Fagans, I'm Gethin



#### Croesawu i'r gweithle / Welcoming to the workplace (Screen 5)

When your customer arrives you will want to invite them in. You may even need to ask people to wait and offer them a seat. Let's see how we do this.

- Dewch i mewn Come in
- Dewch gyda mi Come with me
- Dilynwch fi Follow me
- Arhoswch yma Wait here
- Arhoswch funud Wait a moment
- **Eisteddwch yma –** Sit here

When giving customers instructions such as these it is polite to finish with 'plîs/os gwelwch yn dda'.

#### Geirfa / Vocabulary

- **Dewch i mewn –** Come in
- Dewch Come (a command)
- ► I mewn In / inside
- Arhoswch Wait
- Eisteddwch Sit
- **Yma** Here

#### Cyfarch cwsmeriaid / Greeting customers (Screen 6)

Here are some examples of how you can put these phrases together to greet your customers.

Bore da, croeso, dewch i mewn

Good morning, welcome, come in



### Helo, croeso i Sain Ffagan, arhoswch yma os gwelwch yn dda

Good afternoon, welcome to St Fagans, please wait here

#### Prynhawn da, croeso, eisteddwch yma plîs

Good morning, welcome, please sit here

#### Ymddiheuro am yr aros / Apologising for the wait (Screen 7)

If people have to wait it's courteous to apologise, or just thank them for waiting. To thank someone for waiting we say:

Diolch am aros – Thank you for waiting

To apologise we can say 'sori'.

In the north we also use 'Mae'n ddrwg gen i'.

And in the south we also use 'Mae'n ddrwg 'da fi' or 'Mae'n flin 'da fi'.

- Diolch am aros.
- Mae'n ddrwg gen i am yr aros.
- Mae'n ddrwg 'da fi am yr aros.
- Mae'n flin 'da fi am yr aros.

#### Geirfa / Vocabulary

- aros (to) wait
- am aros for waiting
- am yr aros for the wait



#### **Gweithgaredd 1 / Activity 1** (Screen 8-9)

Draw a line to match the following phrases with their English equivalent.

Diolch am aros  Come with me  Follow me  Arhoswch yma  Wait a moment  Thank you for waitin  Croeso  Come in  Welcome  Dilynwch fi  Wait here			
Arhoswch yma  Eisteddwch yma  Thank you for waitin  Croeso  Come in  Dewch gyda mi  Welcome  Dillynwch fi  Wait here	Diolch am aros		Come with me
Arhoswch yma  Eisteddwch yma  Thank you for waitin  Croeso  Come in  Dewch gyda mi  Welcome  Dillynwch fi  Wait here			
Arhoswch yma  Eisteddwch yma  Thank you for waitin  Croeso  Come in  Dewch gyda mi  Welcome  Dillynwch fi  Wait here			
Eisteddwch yma  Croeso  Come in  Dewch gyda mi  Welcome  Dilynwch fi  Wait here	Dewch i mewn		Follow me
Eisteddwch yma  Croeso  Come in  Dewch gyda mi  Welcome  Dilynwch fi  Wait here			
Eisteddwch yma  Croeso  Come in  Dewch gyda mi  Welcome  Dilynwch fi  Wait here			
Croeso  Come in  Dewch gyda mi  Dilynwch fi  Wait here	Arhoswch yma		Wait a moment
Croeso Come in  Dewch gyda mi  Welcome  Dilynwch fi  Wait here	,		
Croeso Come in  Dewch gyda mi  Welcome  Dilynwch fi  Wait here			
Croeso Come in  Dewch gyda mi  Welcome  Dilynwch fi  Wait here	Eisteddwch vma		Thank you for waiting
Dewch gyda mi  Dilynwch fi  Wait here			, , , , , , , , , , , , , , , , , , ,
Dewch gyda mi  Dilynwch fi  Wait here			
Dewch gyda mi  Dilynwch fi  Wait here	Croeso		Come in
Dilynwch fi Wait here	010000		Como in
Dilynwch fi Wait here			
Dilynwch fi Wait here	Doweh avda mi	l	Moleomo
	Dewon gyda mi		vveicome
	D:1 1 6	ı	VA/ 201
Arhoswch funud Sit here	Dilynwch ti		vvait nere
Arhoswch funud Sit here			
Arhoswch funud Sit here			
	Arhoswch funud		Sit here



#### Cyflwyniadau / Introductions (Screen 10)

In unit 4 you learnt how to ask a customer who they are and how you can help. Here's a reminder.

- **Beth yw'ch enw chi? –** What's your name?
- Pwy dych chi? Pwy dach chi? Who are you?
- Sut alla i helpu? How can I help?
- Sut alla i eich helpu chi? How can I help you?
- Sut alla i eich helpu chi heddiw? How can I help you today?

#### Gweithgaredd 2 / Activity 2 (Screen 11)

You can use these questions with your customers when you greet them. Read the dialogue and practise out loud.

Derbynnydd   Receptionist:	Cwsmer   Customer:
Bore da, croeso. Dewch i mewn.	
	Diolch.
Sut alla i eich helpu chi heddiw?	
	Mae gen i apwyntiad.
Beth yw'ch enw chi?	
	Mrs Helen Tomos.
Eisteddwch yma os gwelwch yn dda Mrs Tomos.	
	Diolch.



#### Cyflwyniadau / Introductions (Screen 12)

In Unit 4 we learned 'Can I help?' - 'Ga i helpu?'

Using the same pattern, we can ask 'Can I see?' - 'Ga i weld?'

Introducing people to each other is very simple. We simply say - 'dyma' - 'this is'.

As the customer is always right, **'Dim problem'** could be a useful phrase to know. We say 'No problem'.

- ► Ga i helpu? Can I help?
- ► Ga i weld? Can I see?

#### Gweithgaredd 3 / Activity 3 (Screen 12)

Read the dialogue and practise out loud.

Derbynnydd   Receptionist:  Bore da, croeso. Sut alla i'ch helpu chi	Ymwelydd   Visitor:
heddiw?	Bore da. Ga i weld Mr Tomos plîs?
Dim problem. Beth yw'ch enw chi?	Bore da. Ga i weld ivii Torrios pris?
	Mrs Williams.
Dim problem Mrs Williams. Eisteddwch yma os gwelwch yn dda.	
	Diolch.
Diolch am aros Mrs Williams. Dyma Mr Tomos.	

#### Uned 5 | Unit 5

Croesawu cwsmeriaid Welcoming customers

#### Gweithgaredd 4 / Activity 4 (Screen 13)

Let's practise. Try to write the Welsh in the right order to recreate a similar dialogue.

Derbynnydd   Receptionist:	Ymwelydd   Visitor:
Bore da. Sut alla i'ch helpu chi heddiw?	Dim problem. Beth yw'ch enw chi?
Mari Williams.	Diolch.
Diolch am aros Mari. Dyma Daniel.	Bore da. Ga i weld Daniel Lewis plîs?

Eisteddwch yma os gwelwch yn dda.



#### Cyflwyniadau dros y ffôn / Introductions over the telephone (Screen 14)

If you are speaking to your customer over the telephone rather than in person, instead of saying 'Ga i weld', they will say 'Ga i siarad'.

To ask 'Can I speak to...', in the north we say 'Ga i siarad efo...'

In the south we say 'Ga i siarad gyda...'

'Wrth gwrs', 'Of course' will come in useful here.

Ga i siarad efo / Ga i siarad gyda... – Can I speak to...

#### **Gweithgaredd 5 / Activity 5** (Screen 14)

Read the dialogue and practise out loud.

Derbynnydd   Receptionist:	Galwr   Caller:
Prynhawn da, dach chi'n siarad efo Helen, sut alla i'ch helpu chi?	
	Prynhawn da. Ga i siarad efo Mr Tomos?
Dim problem, pwy sy'n siarad os gwelwch yn dda?	
	Mrs Williams ydw i.
Wrth gwrs Mrs Williams, dim problem. Arhoswch funud os gwelwch yn dda.	
	Diolch.



#### Gweithgaredd 6 / Activity 6 (Screen 15)

Now let's see that dialogue in a South Wales dialect. Read the dialogue and practise out loud.

Derbynnydd   Receptionist:	Galwr   Caller:
Prynhawn da, dych chi'n siarad gyda Helen, sut alla i'ch helpu chi?	
	Prynhawn da. Ga i siarad gyda Mr Tomos?
Dim problem, pwy sy'n siarad os gwelwch yn dda?	
	Mrs Williams ydw i.
Wrth gwrs Mrs Williams, dim problem. Arhoswch funud os gwelwch yn dda.	
	Diolch.

#### Uned 5 | Unit 5

Croesawu cwsmeriaid Welcoming customers

#### Gweithgaredd 7 / Activity 7 (Screen 16)

Let's practise. Try to write the Welsh in the right order to recreate a similar dialogue.

Derbynnydd   Receptionist:	Galwr   Caller:
Dim problem, pwy sy'n siarad os gwelwch yn dda?	Prynhawn da, Gethin yn siarad, sut alla i'ch helpu chi?
Diolch	Dafydd Williams ydw i.
Prynhawn da Gethin. Ga i siarad efo Mrs Helen Williams?	Wrth gwrs Mr Williams, dim problem, arhoswch funud.

#### Uned 5 | Unit 5

Croesawu cwsmeriaid Welcoming customers

#### Sgwrsio / Chatting (Screen 18)

To make your customers feel comfortable while they wait you might want to engage in small talk. A good place to start is by asking how they are – 'sut dach chi / shwt dych chi?'

The most likely response is 'iawn diolch' or 'da iawn diolch'.

We also use 'reit dda' quite often, which means 'quite good'.

They might also ask how you are in return.

Derbynnydd   Receptionist:	Cwsmer   Customer:
Bore da. Sut dach chi?	
	Da iawn, diolch. Sut dach chi?
Dwi'n dda iawn diolch.	
Prynhawn da. Shwt dych chi heddiw?	
	Reit dda, diolch. Shwt dych chi?
Da iawn diolch.	



#### Y Tywydd / The Weather (Screen 19-20)

It's a bit of a cliché, but talking about the weather is a good way to make conversation. Here are some words we use to describe the weather.

- **Braf** Nice
- ► **Heulog** Sunny
- **Poeth** Hot
- Oer Cold
- Diflas Miserable
- Glaw/glawio Rain / raining
- ► **Gwynt/gwyntog** Wind / windy
- Stormus Stormy

Look at these phrases describing the weather and repeat them out loud to practise.

- Mae hi'n braf heddiw It's nice today
- Mae hi'n heulog It's sunny
- Mae hi'n oer It's cold
- ► Mae hi'n stormus heddiw It's stormy today
- Mae hi'n wyntog It's windy

#### Gwybodaeth ychwanegol / Additional information

In Welsh we have mutations – this is when we change the beginning of a word based on what comes before it. In this example the 'g' in the word 'gwyntog' has been removed, and we say 'Mae hi'n wyntog' instead of 'Mae hi'n gwyntog'. This is known as a soft mutation. If you want to learn more about mutations there are some useful resources on BBC Bitesize that you may find useful.



#### Sgwrsio / Chatting (Screen 21)

Here's how you can bring these phrases together to make small talk with your customer.

Derbynnydd | Receptionist: Bore da. Shwt dych chi

heddiw?

Cwsmer | Customer: Da iawn, diolch. Shwt dych chi?

Derbynnydd | Receptionist: Dwi'n dda iawn diolch. Mae

hi'n braf heddiw.

Cwsmer | Customer: Ydi, mae hi'n braf iawn.

## Y Tywydd yn yr amser gorffennol / The Weather in the past tense (Screen 22)

Sometimes you'll want to talk about the weather in the past tense. To do this, instead of saying 'Mae hi'n...' we say 'Roedd hi'n...', 'It was...'

- ► Roedd hi'n braf dros y penwythnos It was nice over the weekend
- ► Roedd hi'n stormus neithiwr It was stormy last night
- Roedd hi'n wyntog bore 'ma It was windy this morning



#### Gweithgaredd 8 / Activity 8 (Screen 23)

Let's practise. Read the Welsh phrases - each one refers to the weather.

Try to pair the Welsh phrase with the image that best represents the type of weather being discussed. Draw a line from the Welsh phrases to the matching images.

Bore da, shwt dych chi? Mae hi'n braf heddiw

Roedd hi'n noson stormus neithiwr

Helo, dewch i mewn, allan o'r glaw

Prynhawn da, dewch i mewn. Mae hi'n wyntog allan heddiw











#### Beth wnest ti...? / What did you do...? (Screen 24)

In order to keep the conversation going you could also ask your customer what they've been up to. For example, you could ask what they did over the weekend. To ask 'What did you do...' in Welsh we say 'Beth wnest ti...?'

If you want to be more formal you could ask 'Beth wnaethoch chi....?'

#### Beth wnest ti dros y penwythnos? / Beth wnaethoch chi dros y penwythnos?

Here are some examples of possible answers to this question. Notice they all start with 'Mi wnes i...'.

- Mi wnes i gerdded I walked
- Mi wnes i siopa I went shopping
- Mi wnes i wylio'r teledu I watched the TV
- Mi wnes i ddarllen llyfr I read a book
- Mi wnes i brynu car newydd I bought a new car

#### Gweithgaredd 9 / Activity 9 (Screen 25)

Match up the Welsh phrases with the correct English phrases.

Mi wnes i siopa  Mi wnes i wylio'r teledu	
Mi wpos i wylio'r tolodu	
Mi wnes i wylio'r teledu	
Wil Wries I Wyllo I teledu	
Mi wnes i ddarllen llyfr	
wnes i brynu car newydd	



#### Cynnig Iluniaeth / Offering refreshments (Screen 26)

To make your customers feel welcome, you may want to offer them something to eat or drink when they arrive. This is also a good way to welcome your assessor to your workplace!

Let's have a look at how you would do this in Welsh.

Start by asking 'Do you want...' - 'Dach chi eisiau... / Dych chi eisiau...'

**Eisiau** is often pronounced **isho** in the north and **ishe** in the south.

- Dach chi eisiau... / Dych chi eisiau... Do you want
- ► **Diod** A drink
- Paned A cuppa
- ► Tea Tea
- Paned o de A cup of tea
- Coffi Coffee
- Paned o goffi A cup of coffee
- **Dŵr –** Water
- Bisged Biscuit
- Cacen Cake

#### Gwybodaeth ychwanegol / Additional information

Why not write the Welsh words on a sticky note and put on items in the kitchen or by the kettle at work? This is a great way to help you remember vocabulary.

It's a great way to get your work colleagues involved too, whether you are teaching them or they are helping you.



#### Cynnig lluniaeth / Offering refreshments (Screen 27-28)

Of course, if you're offering a cuppa you will need to know how they take their tea or coffee.

Do they take 'siwgr', sugar?

The numbers, dim, un, dau, tri will come in handy for sugar here.

Dach chi eisiau siwgr?

Ydw, dau siwgr os gwelwch yn dda.

Dych chi eisiau siwgr?

Na, dim diolch.

Do they want 'llefrith', or 'llaeth', milk?

When asking your customer if they want milk, they might answer:

'Ydw plîs' or 'Na, dim diolch'.

Or they might say 'tipyn bach', a little bit.

Dach chi eisiau llefrith?

Ydw plîs.

Dych chi eisiau llaeth?

Tipyn bach os gwelwch yn dda.



#### **Gwybodaeth ychwanegol / Additional information**

Llefrith is used in the north.

Llaeth is used in the south.

#### Cynnig Iluniaeth / Offering refreshments (Screen 29)

Remember, if you want to offer someone a cuppa you can simply use your voice to suggest you are asking a question.

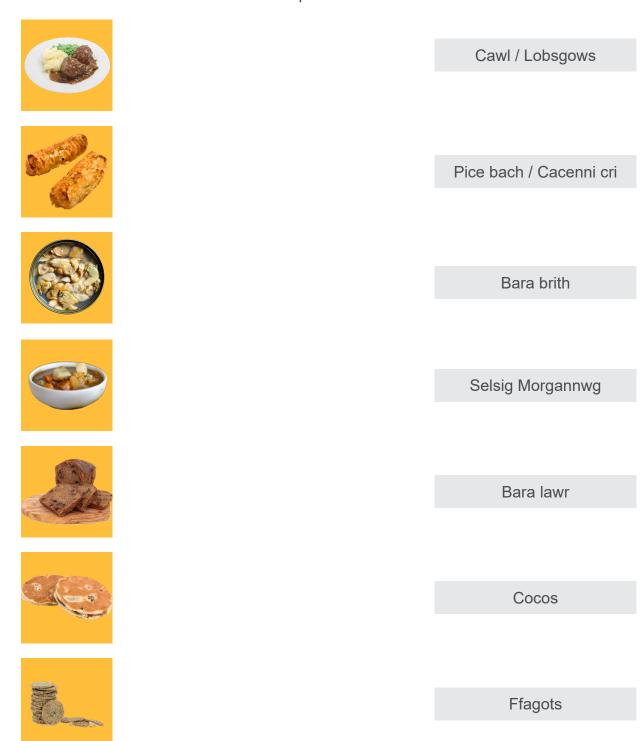
Expect the responses 'ydw plîs' or 'diolch' if they want something, and 'na' or 'dim diolch' if they don't.

Paned?	Llefrith? / Llaeth?
Ydw plîs / Os gwelwch yn dda	Diolch.
Siwgr?	Bisged?
Dim diolch.	Na, dim diolch.



#### Gweithgaredd 10 / Activity 10 (Screen 30)

While we're on the subject of food and drink, let's have a look at some traditional Welsh foods. See if you can match up the names to the pictures of these well-known Welsh dishes for a bit of fun. Draw a line from the pictures to the Welsh words.





#### Gweithgaredd 10 / Activity 10 (Screen 31)

Read the dialogue. Ask a colleague to play the part of the visitor so that you can practise your newfound vocabulary. This dialogue uses South Walian dialect. The next activity is North Walian. Choose the one that suits you best.

Derbynnydd   Receptionist:	Ymwelydd   Visitor:
Bore da, croeso i Sain Ffagan. Sut alla i eich helpu chi heddiw?	
	Bore da. Ga i weld Mr Tomos, plîs?
Wrth gwrs. Beth yw'ch enw chi?	
	Mrs Mari Williams.
Dim problem Mrs Williams. Eisteddwch yma os gwelwch yn dda.	
	Diolch.
Dych chi eisiau paned?	
	Os gwelwch yn dda.
Te? Coffi?	
	Coffi plîs - llaeth, un siwgr.
Dych chi eisiau bisged?	
	Na, dim diolch.
Diolch am aros Mrs Williams. Dyma Mr Tomos.	



#### **Gweithgaredd 11 / Activity 11** (Screen 31)

And here's the same dialogue in the North Walian dialect. Ask a colleague to play the part of the visitor so that you can practise your newfound vocabulary.

Derbynnydd   Receptionist:	Ymwelydd   Visitor:
Bore da, croeso i Sain Ffagan. Sut alla i eich helpu chi heddiw?	
	Bore da. Ga i weld Mr Tomos, plîs?
Wrth gwrs. Beth yw'ch enw chi?	
	Mrs Mari Williams.
Dim problem Mrs Williams. Eisteddwch yma os gwelwch yn dda.	
	Diolch.
Dach chi eisiau paned?	
	Os gwelwch yn dda.
Te? Coffi?	
	Coffi plîs - llefrith, un siwgr.
Dach chi eisiau bisged?	
	Na, dim diolch.
Diolch am aros Mrs Williams. Dyma Mr Tomos.	



#### Gweithgaredd 12 / Activity 12 (Screen 33-34)

That's plenty of new words and phrases for this Unit. You now have enough Welsh to greet people.

Try to match the Welsh phrases with their correct English translations.

Helo, arhoswch yma os gwelwch yn dda.
Prynhawn da, croeso, eisteddwch yma plîs.
Prynhawn da, diolch am aros.
Bore da, croeso. Sut alla i'ch helpu chi heddiw?
Pwy sy'n siarad os gwelwch yn dda?
Develouse de Churt duch chi
Prynhawn da. Shwt dych chi heddiw?
Mae hi'n braf heddiw.
Dych chi eisiau paned?



#### Uned 5 | Unit 5

Croesawu cwsmeriaid Welcoming customers

#### Cwis cyflym / Quick quiz (Screen 35-48)

Select the correct answer for the 12 questions to see how much you have learned.

1	\//hat	ic 'como	in' in	Welsh?
Ι.	vvnai	is come	<i>III</i> III	vveisn

Arhoswch yma	Dewch i mewn	
Eisteddwch yma	Dych chi eisiau?	

2. How would you say 'Good afternoon, welcome, please wait here' in Welsh?

Prynhawn da, croeso, eisteddwch yma os gwelwch yn dda.	Bore da, croeso, arhoswch yma os gwelwch yn dda.
Prynhawn da, croeso, arhoswch yma os gwelwch yn dda.	Prynhawn da, croeso, dewch gyda mi os gwelwch yn dda.

3. You offer your customer a cuppa and they say 'dau siwgwr os gwelwch yn dda', what are they saying?

Yes please, no sugar	Two sugars please	
Yes please, one sugar	Three sugars please	

4. How would you thank someone for waiting?

Diolch am alw	Diolch am eistedd
Diolch am aros	Diolch am y baned



#### Uned 5 | Unit 5

Croesawu cwsmeriaid Welcoming customers

5. You want your customer to follow you, what would you say?				
Dewch i mewn	Eisteddwch yma			
Arhoswch funud	Dilynwch fi			
6. If someone tells you 'Mae hi'n v	wyntog heddiw', what's the weather like?			
Sunny	Cold			
Windy	Stormy			
7. You want to apologise to a cust	omer for having to wait, what do you say?			
Prynhawn da, diolch am aros	Dilynwch fi			
Eisteddwch yma os gwelwch yn dda	Mae'n ddrwg gen i am yr aros			
8. A customer says 'Ga i siarad efo Mr Thomas os gwelwch yn dda'. What do they want?				
They want to see Mr Thomas	They have an appointment with Mr Thomas			
They want to speak to Mr Thomas	Their name is Mr Thomas			
9. You have asked a customer if they want milk in their tea and they have replied 'tipyn bach', what have they said?				
No thank you	A little bit			
No milk	A lot of milk			



10. How would you ask a customer to wait a minute in Welsh?

Arnoswch funud	Eisteddwch yma
Dewch gyda mi	Arhoswch yma
11. What does 'wrth gwrs' mean?	
Thonk you	Of course
Thank you	Of course
No problem	Yes please

12. How would you say 'good morning, how can I help you today?' in Welsh?

Prynhawn da, alla i'ch helpu chi?	Bore da, mae hi'n braf heddiw.	
Bore da, sut alla i'ch helpu chi heddiw?	Bore da, ydach chi isio paned?	

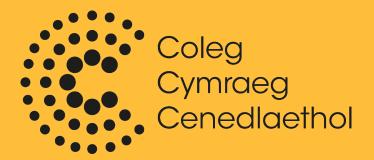
#### Da iawn! Well done!

Da iawn. You have reached the end of unit 5.

You have learned how to:

- give a warm welcome
- make basic introductions
- make small talk with customers
- offer your customers some refreshments

Da iawn, daliwch ati! Well done and keep at it!



## Uned 6 | Unit 6

### Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

In this unit you will learn some useful agricultural words and phrases that you can use on the job.

#### In this unit we will learn:

- some key terms associated with the agriculture industry, including names of livestock, crops, and personal protective equipment
- how to tell someone that you have finished a task or job
- how to ask someone if they have finished a task or job
- how to ask to see someone by using their job title

Agriculture is one of the Welsh Government's priority areas for Welsh language development so you may well come across people speaking Welsh in your work.



#### Fideo / Video (Screen 2)

#### Barn y dysgwyr / Learners' opinion

### Pam wnest ti benderfynu gwneud dy gymhwyster yn ddwyieithog? / Why did you decide to complete part of your qualification bilingually?

- Because Welsh is easier for me to read and write in, I've been learning through the medium of Welsh through school, so I was very nervous to do it in English. So to have the Welsh to fall back on was a lot easier for me.
- To me, I feel a lot more comfortable talking in Welsh in front of people and I was lucky to have an assessor who could speak Welsh in Sgil Cymru.
- ▶ I feel that the Welsh language is a great tool, especially if I want to progress in my career, because lots of employers are looking for people who are able to speak Welsh.
- ► I've been in Welsh language education my whole life primary school, secondary school, and I wanted to carry on and continue to do this with my apprenticeship, and complete my qualification through the medium of Welsh.

## Wyt ti'n teimlo dy fod wedi cael budd o wneud dy gymhwyster yn ddwyieithog? / Did you find that you benefited from completing your qualification bilingually?

- Because of the opportunities I've had working for the Urdd I wouldn't have had anywhere else. I've been able to go on courses, I've completed qualifications I never thought I'd be able to do, and this is all because I've done it all through the medium of Welsh.
- Bilingualism is certainly crucial in the public sector I work in, dealing with enquiries from day to day in Welsh and in English, and then I'm asked to be able to respond to this quite thoroughly.
- I'm almost certain that the main reason I got the job that I'm in is because I'm able to speak Welsh.
- I feel more comfortable speaking this way, so I feel like I've done my work and my qualification in the best way because I've been able to do it in Welsh.



### Pa mor bwysig yw bod yn ddwyieithog i ti yn y gwaith? / How important is being bilingual in your work?

- I work in a Welsh Playgroup, so it's very important that we speak Welsh there otherwise the children won't learn. Also, there are parents with children in our care who are learning Welsh too, or ask questions about what their child is singing about at home things like that. So it opens other people's minds about the language too.
- Everyone in the office is bilingual, so it's lovely to be able to go in. I speak Welsh every day, so it's really nice because I've moved home now, so it's nice that I have Welsh in the workplace.
- The part of the job that I went for with the commissioner apprenticeship was obviously the commissioning being through the medium of Welsh. But also it's a great opportunity to continue to nurture different skills through the medium of Welsh.
- Everyone in the Urdd speaks Welsh. But there are clubs that I go to where kids can speak English and start learning Welsh. Through speaking Welsh, I'm able to transfer my Welsh to them, and their confidence grows by coming to our club.

# Beth fyddet ti'n ei ddweud wrth ddysgwr arall sy'n ystyried cwblhau ychydig o'u cymhwyster drwy gyfrwng y Gymraeg? / What would you say to a learner thinking about doing part of their qualification in Welsh?

- Go for it! You aren't going to miss out on anything.
- A lot of employers now are searching for bilingual people, especially in Wales because, speaking Welsh, I think that people feel if someone speaks Welsh to you, you feel more comfortable, I think. So I think, out of the twenty of us, there's five of us who have a chance or an extra bonus just because we are bilingual.
- Go for it! If you do it through the medium of Welsh you'll have a lot more opportunities than if you do it in English.
- Go for it! It's a great opportunity for you to nurture a new skill. For example, I did a business administration qualification, which was something completely different to what I would have been able to do in school, then there's an opportunity to do it in Welsh too. And even if you aren't confident in Welsh, it's an opportunity outside of the working world, or outside of general education in school to improve your confidence in Welsh, which is also a skill.



#### Proffesiynau Amaeth / Agricultural Professions (Screen 3)

There are a great variety of career opportunities in agriculture, here are some of them. Try to practise these out loud.

- Ffermwr Farmer
- ► Gweithiwr fferm cyffredinol General farm worker
- Rheolwr fferm Farm manager
- ► **Gyrrwr tractor** Tractor driver
- Hwsmon Herdsperson/Stockperson
- Bugail Shepherd
- Peiriannydd amaethyddol Agricultural engineer
- Rheolwr coedwigaeth Forestry/woodland manager

#### Mathau o ffermio / Types of farming (Screen 4)

There are many different types of farming in the UK which fall into three main categories. You will probably hear these phrases often if you work in agriculture.

In Welsh there are two different words used for farming – amaethu and ffermio

#### Amaethu / Ffermio

#### Farming

- Amaethu âr / Ffermio âr Arable farming
- Amaethu bugeiliol / Ffermio bugeiliol Pastoral farming
- Amaethu cymysg / ffermio cymysg Mixed farming



#### **Gweithgaredd 1 / Activity 1** (Screen 5)

Let's see how well we remember these new words. Draw a line from the Welsh word to the correct English translation.

Ffermwr	Farm manager
Gweithiwr fferm cyffredinol	Farmer
Rheolwr fferm	Shepherd
Gyrrwr tractor	General farm worke
Hwsmon	Herdsperson / Stockpe
Bugail	Tractor driver
Peiriannydd amaethyddol	Agricultural enginee
Rheolwr coedwigaeth	Pastoral farming
Amaethu âr / Ffermio âr	Forest / woodland man
Ffermio bugeiliol	Arable farming



#### Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

#### Y Gymraeg o'ch cwmpas / Welsh around you (Screen 6-7)

Some of the words you see around you in the workplace or centre are about the different functional areas within the business. Here are some examples that may be familiar to you. Practise them out loud if you can.

- Derbynfa Reception
- Gweithdy Workshop
- Swyddfa Office
- Swyddfa'r rheolwr Manager's office
- ► Gwasanaethau i gwsmeriaid Customer services
- Ffreutur Canteen

If you work on an agriculture site there are some areas you will need to be familiar with.

- **Beudy –** Cowshed
- ► Sied Shed
- **Ysgubor** Barn
- ► Seilo Silo
- Parlwr godro Milking parlour
- **Tŷ fferm / Ffermdy –** Farm house
- Cae Field
- Buarth / Clos y fferm Farmyard

## Unit 6 | Unit 6 Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh



#### Cyflwyno eich hun / Introducing yourself (Screen 8-10)

Working in agriculture, your job will bring you into contact with lots of different people with different roles.

You have already learnt how to introduce yourself to others in unit 4, but let's look at how to introduce yourself and tell someone what your job role is.

Fi yw'r... I'm the...

- Bore da, shw mae? Dafydd ydw i, fi yw'r rheolwr fferm.
- Prynhawn da, sut mae? Fy enw i yw Catrin. Fi yw'r gyrrwr tractor.

You may need to ask who certain people are. To ask 'who is ...?', we say 'pwy yw ...?'
Or you could ask for someone's name, 'beth yw enw...?'

Read the following introductions and repeat out loud to practise.

Pwy yw... / Who is...

- **Pwy yw'r rheolwr fferm? –** Who's the farm manager?
- **Pwy yw'r bugail? –** Who's the shepherd?

Beth yw enw... / What's the name of...

- **Beth yw enw'r ffermwr? –** What's the name of the farmer?
- **Beth yw enw'r rheolwr coedwigaeth?** What's the name of the forestry manager?



#### Unit 6 | Unit 6

Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

Here are some other questions you may get asked by clients, colleagues, contractors or suppliers:

Read the following introductions and repeat out loud to practise.

Ble mae'r... / Where's the...

- **Ble mae'r gweithiwr fferm cyffredinol? –** Where's the general farm worker?
- **Ble mae'r hwsmon? –** Where's the herdsperson?

Ga i weld y... / Can I see the...

- **Ga i weld y rheolwr fferm? –** Can I see the farm manager?
- ► Ga i weld y rheolwr coedwigaeth? Can I see the forestry manager?

#### Gweithgaredd 2 / Activity 2 (Screen 11)

If you are asked 'Ble mae'r...', 'where is...' someone or something, you need to be familiar with the different areas on a farm. You learnt this in unit 2, let's see how much you remember. Try to write the English translations in the spaces below.

Beud	ly	Sic	ed	Ysgubor	
Seile	0	Parlwr	godro	Tŷ fferm	/ Ffermdy
	Ca	е	Buarth / C	los y fferm	



#### Gweithgaredd 3 / Activity 3 (Screen 12)

Now let's see how everything you have learnt in this unit fits together. Some of the things you learnt in other units will be used in this dialogue too. Remember, if you need a refresher you can go back to the other units at any time.

Read the following dialogue and repeat out loud.

Catrin:	Dafydd:
Sut mae? Catrin ydw i, ga i helpu?	
	Bore da Catrin, Dafydd ydw i, fi yw'r gweithiwr fferm newydd.
Bore da Dafydd, croeso.	
	Diolch. Ga i weld y rheolwr fferm plîs?
Dim problem.	
	Ble mae'r rheolwr fferm?
Mae o yn y beudy.	
	Diolch.

#### Gwybodaeth ychwanegol / Additional information

If you want to tell a person where someone or something is in Welsh you would say 'Mae hi..' for 'She is..', and 'Mae o...' or 'Mae e...', for 'He is...'

#### For example:

- Mae hi yn y parlwr godro
- Mae o yn y sied (NW)
- Mae e yn y sied (SW)



#### Gweithgaredd 4 / Activity 4 (Screen 13)

Read the Welsh phrases and try to write the English translations in the spaces below.

Beth yw enw'r ffermwr?	Pwy yw'r rheolwr fferm?
Ga i weld y rheolwr coedwigaeth?	Ble mae'r gweithiwr fferm cyffredinol?

#### Offer Diogelwch Personal Protective Equipment (Screen 15)

Personal protective equipment is very important in agriculture. The type of PPE you will need will depend on the type of work you do. Let's learn the Welsh for some of the most common pieces of PPE. Try to practise these out loud.

- Menig Gloves
- **Esgidiau glaw** Wellington boots
- Troswisg Overalls
- Dillad cadw'n sych Waterproofs
- ► Siaced lachar Hi-vis vest
- Sbectol ddiogelwch Safety glasses
- Offer diogelu clustiau Ear defenders
- Mwgwd wyneb Face mask



Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

### Ble mae dy... / Where is your | Where are your ... (Screen 16)

The type of PPE that you must wear at work will depend on the type of work you do and where you work. It is important that everyone working in agriculture wear the required PPE at all times, so if you see someone not wearing the necessary personal protective equipment it's important you raise this with them.

To ask where their PPE is you say 'Ble mae dy...' followed by the name of the PPE.

You will notice that we use 'Ble mae dy...' in Welsh for 'where is your' and 'where are your'.

#### Ble mae dy...

Where is your... / Where are your...

- **Ble mae dy fenig di? –** Where are your gloves?
- ▶ Ble mae dy esgidiau glaw di? Where are your wellington boots?
- **Ble mae dy droswisg di? –** Where are your overalls?
- **Ble mae dy ddillad cadw'n sych di? –** Where are your waterproofs?
- Ble mae dy siaced lachar di? Where is your hi-vis vest?
- **Ble mae dy sbectol ddiogelwch di? –** Where are your safety glasses?
- **Ble mae dy offer diogelu clustiau di? –** Where are your ear defenders?
- Ble mae dy fwgwd wyneb di? Where is your face mask?

### Mae'n rhaid gwisgo... / You must wear... (Screen 17)

Instead of asking someone where their PPE is, you might want to remind them that PPE must be worn.

#### Mae'n rhaid gwisgo...

You must wear...

- Mae'n rhaid gwisgo menig You must wear gloves
- Mae'n rhaid gwisgo siaced lachar You must wear a hi-vis vest
- Mae'n rhaid gwisgo sbectol ddiogelwch You must wear safety glasses
- Mae'n rhaid gwisgo offer diogelu clustiau You must wear ear defenders
- Mae'n rhaid gwisgo mwgwd wyneb You must wear a face mask



### Gweithgaredd 5 / Activity 5 (Screen 18)

Read the Welsh phrases and try to write the English translations in the spaces below.

Ble mae dy droswisg di?	Mae'n rhaid gwisgo sbectol ddiogelwch.
Ble mae dy ddillad cadw'n sych di?	Mae'n rhaid gwisgo offer diogelu clustiau.
Ble mae dy fenig di?	Mae'n rhaid gwisgo mwgwd wyneb.

## Arwyddion diogelwch / Safety signs (Screen 20)

You will come across many safety signs in agricultural locations. Sometimes these will be bilingual. Safety signs can be yellow (**melyn**), red (**coch**), blue (**glas**) or green (**gwyrdd**).

- Gwyrdd Green
- ► Coch Red
- ► Glas Blue
- ► Melyn Yellow



### Arwyddion diogelwch glas / Blue safety signs (Screen 21)

Blue safety signs are mandatory signs. They tell you what you must do. 'Must' in Welsh is 'rhaid'.



Ear protection must be worn



Safety footwear must be worn



Rhaid gwisgo offer diogelu clustiau



Rhaid gwisgo esgidiau diogelwch



Drws tân Cadwch ar gau



### Arwyddion diogelwch coch / Red safety signs (Screen 22)

Red safety signs are prohibition signs - they tell you what you must not do. They often involve the word 'dim' which means 'no'.















## Arwyddion diogelwch melyn / Yellow safety signs (Screen 23)

Yellow signs are warning signs. They often include the word 'perygl', which means 'danger'.















### Arwyddion diogelwch gwyrdd / Green safety signs (Screen 24)

Green safety signs are usually to do with emergency escape and first aid.















## Gweithgaredd 6 / Activity 6 (Screen 25)

Now see if you can put the correct number next to the correct Welsh phrase.

1	No smoking	Allanfa dân
2	No entry	Rhaid gwisgo sbectol ddiogelwch
3	Safety glasses must be worn	Dim ysmygu
4	Fire exit	Perygl – cyrydol
5	First aid	Dim mynediad
6	Danger – corrosive	Cymorth cyntaf

Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

### Gweithgaredd 7 / Activity 7 (Screen 26)

Now see if you can write the correct Welsh words to complete the sign.





























### Da byw / Livestock (Screen 28)

You may work with livestock or crops or both. First we will look at the names of the most common animals that you will find. We will learn the plural and the singular. Notice that in Welsh the plural can look quite different.

- ▶ Da byw Livestock
- Anifail Animal
- Anifeiliaid Animals

You will probably be familiar with many of the Welsh names for the animals and crops you work with, but here's a quick reminder.

- ► Buwch Cow
- ► Gwartheg / Da Cattle / Cows
- ► Tarw Bull
- Bustach / Eidion Steer
- Heffer / Treisiad Heifer
- Llo Calf
- Diadell Herd



- Ceffyl Horse
- Ceffylau Horses
- Caseg Mare
- March Stallion
- **Ebol** Foal



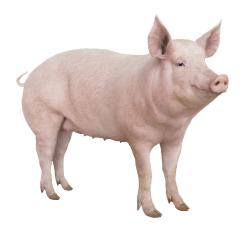


### Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

- Dafad Sheep (singular)
- Defaid Sheep (plural)
- Hwrdd / Maharen Ram
- Mamog Ewe
- Oen Lamb
- ► Praidd Flock



- Mochyn Pig
- ► Moch Pigs
- Baedd Boar
- ► Hwch Sow
- ► Mochyn bach Piglet



## Porthiant / Fodder (Screen 29)

Let's have a look at some words to do with fodder or feeding animals. Try to practise them out loud.

- Porthiant Fodder / Feed
- Dwysfwyd Concentrates
- ► Silwair Silage
- ► **Gwair** Hay
- Ffin Bwydo Feed barrier
- **Cafn** Trough
- ► Lloc Pen
- Pesgi To fatten

### Coleg Cymraeg Cenedlaethol

#### Unit 6 | Unit 6

Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

#### Tasgau / Tasks (Screen 30)

If you work with livestock your daily tasks will depend on the animals you work with, but may include some of the following.

- Paratoi porthiant Preparing feed / fodder
- **Bwydo'r anifeiliaid –** Feeding the animals
- Godro gwartheg Milking cows
- Cneifio defaid Sheep shearing
- Llwytho a dadlwytho da byw er mwyn eu cludo Loading and unloading of livestock for transport
- Archwilio'r anifeiliaid am arwyddion o salwch Examine the animals for signs of illness



## Gweithgaredd 8 / Activity 8 (Screen 31)

Let's practise. Draw a line from the English to the correct Welsh translation.

Feed / Fodder	Silwair
Silage	Defaid
Нау	Hwch
Trough	Gwair
Cows	Godro gwartheg
Horses	Porthiant
Sheep	Cafn
0	C-#.1
Sow	Ceffylau
Milking cows	Cneifio defaid
	S.I.S.II.S dollard



#### Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

### Cnydau / Crops (Screen 32)

Let's now have a look at crops. The eight below are the most popular UK crops. Practise saying them out loud.

- Haidd / Barlys Barley
- Gwenith Wheat
- Ceirch Oats
- **Tatws** Potatoes
- Betys siwgr Sugar beet
- Llysiau Vegetables
- ► Rêp had olew Rapeseed oil
- Ffrwythau Fruits

### Tasgau dyddiol / Daily tasks (Screen 33)

If you work with crops your daily tasks will include the following.

- Hau hadau Sow seeds
- Plannu Plant
- Aredig / Troi'r tir Plough
- Medi Reap
- Pacio'r cnwd Pack the crop
- **Storio'r cnwd –** Store the crop



Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

#### Gweithgaredd 9 / Activity 9 (Screen 34)

Now let's see how much you can remember. Try to write the English translations in the spaces below.

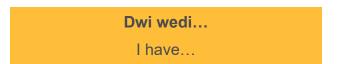
Haidd / E	Barlys	Gwe	enith	Ceirch	
Silwa	air	Gwair		Aredig	/ Troi'r tir
Plannu		Hau	nadau		

### Dwi wedi / I have (Screen 35)

You may want to say that you have done a task, or have finished a task.

To say you have done something in Welsh you say, 'Dwi wedi...'

To say you have finished something you say 'Dwi wedi gorffen...'



- Dwi wedi bwydo'r anifeiliaid I have fed the animals
- Dwi wedi godro'r gwartheg I have milked the cows

Dwi wedi gorffen...
I have finished...

- **Dwi wedi gorffen hau'r hadau –** I have finished sowing the seeds
- Dwi wedi gorffen aredig I have finished ploughing



Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

#### Wyt ti wedi...? / Have you...? (Screen 36)

To ask a colleague if they have done a task you ask, 'Wyt ti wedi...'

Or to ask if they have finished a task you ask 'Wyt ti wedi gorffen...'

Wyt ti wedi...?

Have you...?

- Wyt ti wedi bwydo'r anifeiliaid? Have you fed the animals?
- Wyt ti wedi godro'r gwartheg? Have you milked the cows?

Wyt ti wedi gorffen...?

Have you finished...?

- Wyt ti wedi gorffen pacio'r cnwd? Have you finished packing the crop?
- Wyt ti wedi gorffen plannu'r tatws? Have you finished planting the potatoes?

### Gweithgaredd 10 / Activity 10 (Screen 37)

Read the Welsh phrases and try to write the English translations in the spaces below.

Dwi wedi bwydo'r anifeiliaid.

Dwi wedi gorffen aredig.

Wyt ti wedi godro'r gwartheg?

Wyt ti wedi gorffen plannu'r tatws?



### Gweithgaredd 11 / Activity 11 (Screen 38-39)

Now let's see how everything you have learnt in this unit fits together. Some of the things you learnt in other units will be used in this dialogue too. Remember, if you need a refresher you can go back to the other units at any time.

Read the dialogue and repeat out loud.

Ffermwr   Farmer:	Gweithiwr fferm cyffredinol   General farm worker:
Bore da Catrin, shw mae?	
	Bore da Ellis.
Ble mae dy fenig di?	
	Yn y ffermdy.
Mae'n rhaid gwisgo menig.	
	Dim problem.
Wyt ti wedi bwydo'r anifeiliaid?	
	Do, dwi wedi gorffen bwydo'r anifeiliaid.
Da iawn. Ble mae'r rheolwr fferm?	
	Mae o yn y parlwr godro.
Diolch.	



Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

## Gweithgaredd 12 / Activity 12 (Screen 40-41)

Let's practise. Try to write the Welsh in the right order to recreate the dialogue you've just read.

Ffermwr   Farmer:	Gweithiwr fferm cyffredinol   General farm worker:
Da iawn. Ble mae'r rheolwr fferm?	Mae o yn y parlwr godro.
Yn y ffermdy.	Do, dwi wedi gorffen bwydo'r anifeiliaid.



Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

Dim problem.	Bore da Catrin, shw mae?	
Wyt ti wedi bwydo'r anifeiliaid?	Mae'n rhaid gwisgo menig.	
Ble mae dy fenig di?	Diolch.	

Bore da Ellis.



Meithrin hyder i ddefnyddio'r Gymraeg Developing confidence to use Welsh

# Cwis cyflym / Quick quiz (Screen 42-55)

clustiau di?

Select the correct answer for the 12 questions to see how much you have learned.

1. Which of these is the Welsh word for 'shepherd'?		
Hwsmon	Bugail	
Rheolwr fferm	Ffermwr	
2. How would you ask 'Who's the farm mana	ger?' in Welsh?	
Pwy yw'r rheolwr fferm?	Pwy yw'r bugail?	
Pwy yw'r rheolwr coedwigaeth?	Pwy yw'r peiriannydd amaethyddol?	
3. If you are told 'Mae'n rhaid gwisgo siaced	lachar', what are you being told to wear?	
Hi-vis vest	Safety glasses	
Wellington boots	Face mask	
4. How would you ask someone 'Where are your gloves?' in Welsh?		
Ble mae dy fenig di?	Ble mae dy droswisg di?	
Ble mae dv offer diogelu	Ble mae dv sbectol ddiogelwch	

di?



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5. Someone asks you 'Ble mae'r rheolwr coedwigaeth?' Who are they looking for?			
Farm manager	Forestry manager		
General farm worker	Agricultural engineer		
6. A visitor says 'Bore da, fi yw'r pe	eiriannydd amaethyddol'. Who are they?		
Farm manager	Forestry manager		
General farm worker	Agricultural engineer		
7. What are 'ear defenders' in Wels	sh?  Mwgwd wyneb		
Sbectol ddiogelwch	Siaced lachar		
8. You see a sign that says <i>'Man ymgynnull mewn argyfwng'</i> . What would the English equivalent say?  No Entry  Emergency assembly point			
First aid	Fire exit		
9. A yellow warning sign says 'Danger. Mind your head'. What would the Welsh version of this sign say?			
Perygl. Foltedd uchel.	Perygl. Byddwch yn ofalus.		
Perygl. Llawr gwlyb.	Perygl. Gwyliwch eich pen.		

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10. How would you ask 'Ble mae'r pwynt cymorth cyntaf?' in English?

Where's the first aid point?

Where's the site office?

Where's the car park?

11. How would you say 'I have milked the cows' in Welsh?

Dwi wedi hau'r hadau.

Dwi wedi aredig.

Dwi wedi godro'r gwartheg.

Dwi wedi bwydo'r anifeiliaid.

12. How would you ask someone if they have finished planting the potatoes in Welsh?

Wyt ti wedi gorffen pacio'r cnwd?

Wyt ti wedi gorffen bwydo'r anifeiliaid?

Wyt ti wedi gorffen godro'r tatws?

Wyt ti wedi gorffen godro'r gwartheg?

# Da iawn! Well done!

You have completed Unit 6.

Well done on completing the Prentis-iaith Dealltwriaeth Agriculture course. We hope that you have enjoyed the course and that you now feel more confident to use your Welsh skills in your workplace and with your assessor or tutor.

Da iawn a llongyfarchiadau! Well done and congratulations.